

## Contra Costa Continuum of Care

*Case Management and Primary Care make up the heart of the Contra Costa System of HIV Care. This system works with other systems, utilizing CARE Act funds as funding of last resort, to help individuals with HIV/AIDS access and stay in care.*

### **Case Management**

*Case management provides a range of client-centered services that links and coordinates clients to care (medical) and support services, and ensures their continuity in primary care.*

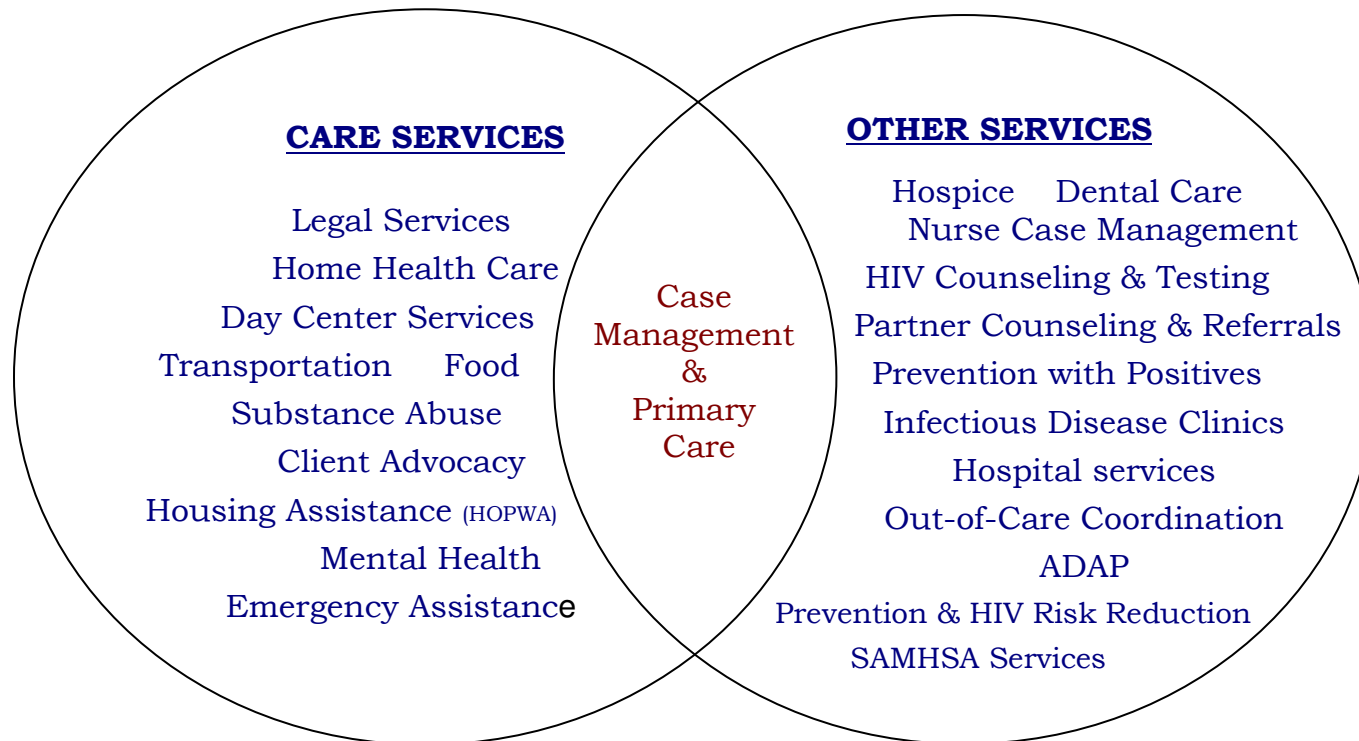
- ❖ Key activities include: intake, assessment of needs, service planning, service plan implementation, service coordination, monitoring and follow-up, reassessment, and adaptation of plan.*
- ❖ Other activities include: basic benefits application assistance, negotiation and advocacy for services, consultation with providers, case conferencing, navigation through the medical service system, psycho-social support, risk reduction and general client education regarding HIV.*

### **Primary Care**

*Contra Costa County has universal access to health care for individuals at or below 300% of federal poverty levels through the Basic Health Care (BHC) Program. BHC provides a health care safety net for individuals who do not have other resources (private or public), ensuring access to Ambulatory Outpatient Medical Care, Inpatient Care, Lab work, x-rays and other medical procedures, Medications, Emergency dental care, Nutrition Consultations, and Specialist care. All applicants must submit an application for State Medi-Cal Assistance, demonstrate proof of residency in Contra Costa, and agree to receive services only through Contra Costa Regional Medical Center and its referral partners. A sliding scale fee is used to determine what, if any, co-payments will be needed from the client.*

- ❖ In a 2000 site visit, the HRSA fiscal consultant reviewing Contra Costa's system of care indicated that Ryan White CARE Act funds could not be used to supplant funding of services provided by BHC.*
- ❖ Because of this directive, Contra Costa allocates only a small amount of funding (as available) to primary care. These funds allow for a safety net for individuals who do not qualify for BHC due to their failure to complete the BHC registration process. Failure to submit the required paperwork places a "hold" on the client's capacity to make further medical appointments until their application paperwork and billing issues have been completed. The small amount of funding in the CARE Act allows us to clear some billing issues and expedite medical appointments.*
- ❖ Rather than simply funding primary care by paying everyone's outstanding debts as they occur, the Consortium focuses CARE Act resources on strengthening case management capacity to better assist clients in navigating the health care delivery system, including completing the enrollment process and making health care appointments.*

# Contra Costa Continuum of Care



CARE SERVICES: Services supported by the Title I, II, MAI, HOPWA award, within legislative scope.  
OTHER SERVICES: Other services available to PLWHA supported by local, state, federal programs.