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## CALIFORNIA PREVENTION & EDUCATION PROJECT (Cal-PEP)

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**P.O. Box 71629**  
**Oakland, CA 94612**

**Phone(s):** (510) 874-7850  
(510) 839-6775 (fax)  
Website: [www.calpep.org](http://www.calpep.org)

**Hours:** Monday – Friday, 8:30 – 5:00 pm

**Contact:** Gloria Lockett – Executive Director  
Sonya Richey - HIV Testing Coordinator

**Area Served:** Alameda County, Contra Costa County & San Francisco

**Accessibility:** Cal-PEP has moved; please call for more information

**Transportation:** Cal-PEP has moved please; call for more information

**Languages:** Spanish

**Fees:** None

**Eligibility:** None

**Application:** Apply by phone.

**Requirements:**

**Procedure:**

- Services:**
- ◆ Provides HIV/AIDS/STD and harm reduction education and prevention to prostitutes, sex workers, IV drug users, crack users, homeless persons and runaways.
  - ◆ Outreach staff (some are former prostitutes or recovering IV drug users) work in districts where prostitutes work distributing condoms, bleach, educational materials and providing presentation about safe sex practices.
  - ◆ Offers weekly support groups, monthly workshops, safe-sex contest and safe-sex parties where they discuss safe-sex practices.
  - ◆ The youth division makes special efforts to reach juvenile sex workers, runaways and teens at the Youth Guidance Center.
  - ◆ Offers education and AIDS prevention to women and men incarcerated in San Francisco and Alameda County jails.
  - ◆ Offers anonymous and confidential HIV testing and consultation with other agencies and publishes a training manual, as well as other publications focusing on prostitutes, AIDS and the law.
  - ◆ Also provides a speaker's bureau, training and consultation with other agencies and publish a training manual as well as other publications, focusing on prostitutes.
  - ◆ Provides HIV/AIDS education & prevention strategies for heterosexual identified African American men that do not identify as gay or bisexual.

**Notes**

## CALIFORNIA STATE

## EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD)

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### Hayward Office

24100 Amador St, 3<sup>rd</sup> Floor

Hayward, CA 94544

**Phone(s):** (510) 259-3500  
(800) 300-5616(unemployment insurance  
claims office)  
Website: [www.edd.ca.gov](http://www.edd.ca.gov)  
Job Listings: [www.caljobs.ca.gov](http://www.caljobs.ca.gov)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Dollie Hamilton – Site Manager - Hayward  
Alan Jackson – Site Manager - Fremont  
Angie Alamillo – Site Manager - Oakland

**Area Served:** Castro Valley, Dublin, Hayward, San Leandro & San  
Lorenzo, Pleasanton, Livermore

**Accessibility:** Wheelchair accessible/elevator/ramp/  
special parking/restroom

**Transportation:** Call AC Transit for bus line(s). Bart – Hayward  
Station within 5 blocks.

**Languages:** Spanish, Chinese

**Fees:** None

**Eligibility  
Requirements:** None

**Application  
Procedure:** Walk in or apply by phone.

**Services:**

- ◆ Provides self help resources to job seekers and access to CalJOBS, California’s Statewide, internet-based job bank system.
- ◆ Provides employment and training information in partnership with East Bay Works, the regional One-Stop Career Center system, part of the California WORKnet.
- ◆ Offers information and access to the Unemployment Insurance system.
- ◆ Employer recruitment and resource services are also available.

### Notes

# CALIFORNIA STATE EMPLOYMENT DEVELOPMENT DEPARTMENT (EDD) TRI-CITIES ONE-STOP CAREER CENTER

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**Fremont Office**  
**39155 Liberty St. Suite # B 200**  
**Fremont, CA 94538**

**Phone(s):** (510) 794-3669

**Hours:** Monday – Friday, 8:00 am – 5:00 pm

**Contact:** Allen Jackson – Office Manager

**Area Served:** Fremont, Newark, Union City

**Accessibility:** Wheelchair accessible/ramp/special parking/restroom/interpreter for the Deaf

**Transportation:** Call AC Transit bus line(s). BART – Fremont Station within 4 blocks.

**Languages:** American Sign Language, Cantonese, Mandarin

**Fees:** None

**Eligibility Requirements:** Legally authorized to work.

**Application Procedure:** Walk in. Self-service job referral application and review of job listing available by computer.

**Services:** Tri-Cities One-Stop Career Center works in partnership with East Bay Works and Ohlone College to provide job finding and referral services including job search workshops and referrals to job training. One-Stop Career Center provides full job search and career assistance, access to community services and up-to-date information on the Bay Area's job market to the public.

- ◆ Provides unemployment insurance phone bank and veterans' services.
- ◆ Offers year-round and summer job placement services for youth, age 16 – 21.
- ◆ Provides employment services through special contract for the hearing impaired or deaf and seniors, age 55 or over.
- ◆ Provides recruitment and applicant screening for employers.
- ◆ Services include job search workshops with instruction in job seeking, resume writing and interviewing skills, weekly job clubs and networking opportunities, vocational, career and supportive counseling as well as classroom and on-the job training.
- ◆ Resources included job listings, library of career-related materials, job search videos, information to the California Employment Development Department's Cal-JOBS and the America's Job Bank, computer stations with word processing, database, spreadsheet, Internet, resume and a career resource software as well as fax machines and phones for employer contact.
- ◆ Also assists employers in finding employees by posting job opportunities.

**Notes**

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## CALIFORNIA STATE FAIR EMPLOYMENT DEPARTMENT

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**1515 Clay St, Suite 701  
Oakland, Ca 94612**

**Phone(s):** (800) 884-1684 (Employment, public accommodations & hate violence complaints)  
(800) 700-1999 (general)  
(510) 622-2951 (fax)  
(800) 233-3212 (housing complaints)  
(800) 700-2320 (TTY/TDD)  
[www.dfeh.ca.gov](http://www.dfeh.ca.gov)

**Hours:** Monday – Friday, 8:00 am – 5:00 pm

**Contact:** Allan Pederson – District Administrator  
Marissa Soriano – Supervisor

**Area Served:** Alameda County, Contra Costa county, Napa County, San Joaquin County, & Solano County

**Accessibility:** Wheelchair accessible/elevator/ramp/special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – 12<sup>th</sup> Street Station within 5 blocks.

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** None

**Application Procedure:** Apply by phone.

**Services:** Investigates allegations of discrimination in employment because of race, color, religion, creed, ancestry, national origin, gender (including sexual harassment), age (over 40), marital status, pregnancy, family leave care, physical or mental disability or medical condition (related to cancer recovery only). Only investigates actions that took place within last 365 days in businesses that have five or more employees or in businesses with one or more employees for harassment cases. Also investigates charges of housing discrimination, including sexual orientation issues, and enforces the Unruh Act which prohibits discrimination in business accommodations. Complaints must be made in person. Religious institutions are sometimes exempt.

**Notes**

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## CARNALES UNIDOS REFORMANDO ADICTOS (CURA) RESIDENTIAL THERAPEUTIC COMMUNITY

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**4510 Peralta Blvd, Suite 1**  
**Fremont, CA 94536**

**Phone(s):** (510) 713-3200  
(510) 713-0684 (fax)

**Hours:** Monday – Friday, 9:00 am – 6:00 pm

**Contact:** Angelito Kemp – Director of Admission

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s).

**Languages:** Spanish

**Fees:** None. Private payer negotiable.

**Eligibility Requirements:** Substance abuse problem, ages 18 – 64, detoxed a minimum of 48 hours before entering.

**Application Procedure:** Apply by phone

**Services:** A licensed residential treatment center for men and women who have problems with drug addictions. No drugs are used in treatment. Applicants must be detoxed a minimum of 48 hours before entering the program. Facility has 51 beds, 22 of which are utilized by Alameda County Health Care Services, for the indigent. Individual treatment plans are designed for residents. Services include individual and group counseling, vocational counseling, medical and health screening, academic education, computer literacy training and assistance with employment related problems. Classes in high school and college preparation are provided on the grounds.

**Note:** There is a new facility with 48 beds that houses men only and is ADP licensed and certified located at:  
C.U.R.A North  
53 24 St  
Oakland, CA 94612  
(510) 839-2525

All intake and admission inquires should be made at the Fremont office (see above).

### Notes

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## CATHOLIC CHARITIES OF THE EAST BAY

### HIV/AIDS SERVICES

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**433 Jefferson St**  
**Oakland, CA 94607**

**Phone(s):** (510) 768-3100 (HIV/AIDS services)  
(510) 451-6998 (fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Carolyn Leahy  
Michael Radding  
Roy Hammond

**Area Served:** Alameda County & Contra Costa County

**Accessibility:** Wheelchair accessible/ramp/  
Special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART - 12th  
Street/City Center Station within 10 blocks.

**Languages:** On-site: Spanish & Interpretive services.  
Telephone translation services available  
(100+ languages)

**Fees:** No fee for many of the services, including housing.

**Eligibility Requirements:** Valid California Identification and proof  
of HIV or AIDS diagnosis for sero-  
positive individual to obtain substance  
abuse counseling and housing services.  
Proof of income for housing services.

**Application Procedure:** Call for appointment.

**Services:** The Coordinated Housing Program operates a scattered-site transitional housing program, with rental assistance, in Alameda County and Amara Houses in Richmond providing residence to people living with AIDS. Coordinated housing also provides housing advocacy in both Alameda County and West Contra Costa Counties, in addition, HIV/AIDS services helps clients address the challenges of living with HIV through counseling services, referrals and assistance with rent and substance abuse treatment. Substance abuse counseling services are offered at our Jefferson Street offices, AIDS Project East Bay and the 'Magic' Johnson Clinic. Individual and group sessions are available.

**Notes**

## CATHOLIC CHARITIES OF THE EAST BAY IMMIGRATION PROJECT

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**433 Jefferson St**  
**Oakland, CA 94607**

**Phone(s):** (510) 768-3122  
(510) 451-6998 (fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Raquel Aguirre, Esq. – Director  
Samuel Krantz, Esq.  
Roberto Lemus – Paralegal  
Carla Cordoba – Paralegal  
Teresa Alonso-Bray – Paralegal

**Area Served:** Alameda County & Contra Costa County

**Accessibility:** Not wheelchair accessible at this time.

**Transportation:** Call AC transit for bus line(s). BART – 12<sup>th</sup> Street/City Center Station within 10 blocks.

**Languages:** Spanish

**Fees:** Vary according to service and income, \$10 - \$800.

**Eligibility Requirements:** Low income

**Application Procedure:** Apply by phone. Appointment necessary.

**Services:** Provides community education and training. Services all nationalities. Services include family-based visa petitions, adjustment of visa status, Family Unity, Battered Women Relief, citizenship, Nacara, Temporary Protected Status, Work Permit authorizations, renewal of Permanent Residence Card and Immigration consultation.

**Notes**

## CENTER FOR INDEPENDENT LIVING (CIL)

**2539 Telegraph Ave  
Berkeley, CA 94704**

**Phone(s):** (510) 841-4776  
(510) 444-1837 (TTY/TDD)  
(510) 841-6868 (fax)  
(510) 763-9999 (Oakland office)  
(510) 763-4910

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Jan Garrett – Executive Director  
Gerald Baptiste – Deputy Director  
Genevieve Jessie– Assist. Deputy Director  
Dave Davis – Program Manager -  
Oakland

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp/  
special parking/restroom/information on  
tape or in Braille/interpreter for the Deaf

**Transportation:** Call AC Transit for bus line(s). BART – 19<sup>th</sup> Street  
Station within 7 blocks, and 12<sup>th</sup> St within 4 blocks.

**Languages:** American Sign Language, Japanese, &  
Spanish

**Fees:** None

**Eligibility** Must have disability.

**Application** Walk in or apply by phone.

**Requirements:**

**Procedure:**

**Services:** **Center for Independent Living (CIL)** provides integrated, independent living services that enable blind, persons with physical and mental disabilities, deaf and elderly persons to live independently. Programs include attendant referral, benefits counseling, blind services, deaf services, housing, independent living skills, job development, peer counseling, support groups, youth services and advocacy.

**The Blind Services Program** provides low-vision and blind person with, peer counseling, reader referrals, independent living instruction, prevocational counseling, senior citizen support, talking book certification and information and referral.

**Deaf Services Program** provides peer counseling and works to make all CIL services accessible to the multiple-disabled, aged deaf and the deaf community in general, by coordinating deaf interpreters for clients.

Housing Department assists disabled person in locating and securing accessible or suitable housing in Alameda County and provides consultation on leases, moving, ramp construction and Section 8 rent Subsidy Program. CIL builds residential ramps in Berkeley.

**Independent Living Skills** utilizes peer counselors to advise on home modification and aids and provides basic instruction in budgeting, nutrition, cooking, attendant management and pre-vocational work evaluation and training.

**Attendant Referral Program** recruits and refers prospective attendants to disabled and elderly clients. Attendants assist clients in housekeeping and personal care so that they can continue to live independently. Serves as a site for the In-Home Support Services (ISHSS) Centralized Registry.

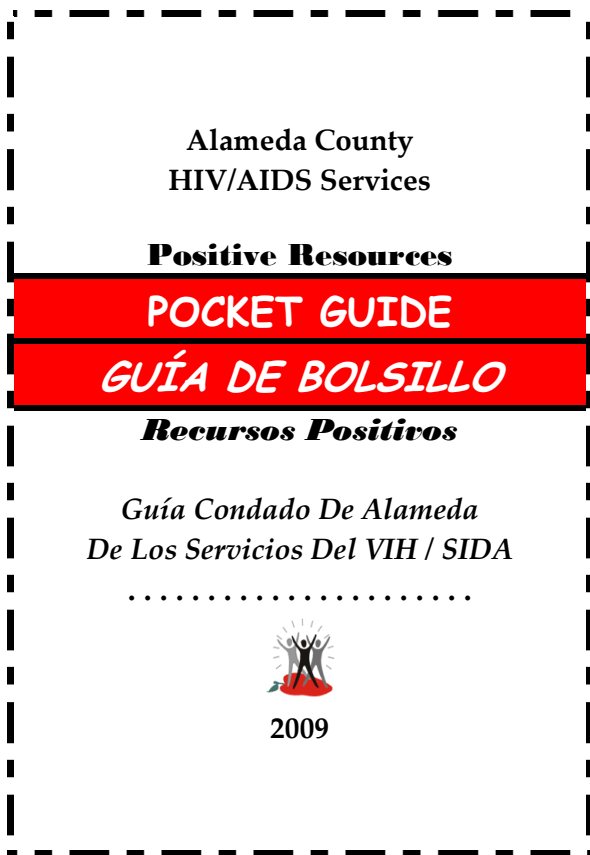
Also offers a Job Development Program, Peer Counseling Program and Advocacy Service Program.

Another office located at 610 16<sup>th</sup> street, 4<sup>th</sup> Floor, in Oakland offers benefits counseling, attendant referrals, housing services, support groups, advocacy and peer counseling for the Oakland area.

**Notes**

# 2009 Positive Resources Pocket Guide

Produced for clients as a handy single sheet, printed on both sides, with more than 70 programs listed in 18 service categories!



It's on-line at [www.officeofAIDS.org](http://www.officeofAIDS.org) or

[http://www.acphd.org/user/services/AtoZ\\_PrgDtls.asp?PrgId=91](http://www.acphd.org/user/services/AtoZ_PrgDtls.asp?PrgId=91)

This 250-page *Positive Resources Directory* is there too!

## CENTRO LEGAL DE LA RAZA

**1001 Fruitvale Ave, 2<sup>nd</sup> Floor**  
**Oakland, CA 94601**

**Phone(s):** (510) 437-1554  
(510) 437-9164 (fax)

**Hours:** Monday – Thursday, 9:00 am – 4:00 pm

**Contact:** First available contact

**Area Served:** Alameda County

**Accessibility:** Offices are not wheelchair accessible. Staff makes alternative arrangements to meet clients.

**Transportation:** Call AC Transit for bus line(s). BART – Fruitvale Station within 8 blocks.

**Languages:** English & Spanish

**Fees:** None

**Eligibility Requirements:** Must meet federal poverty or HUD guidelines to be eligible for free services.

**Application Procedure:** Call to make an appointment.

- Services:**
- ♦ Provides bilingual legal, education and social services.
  - ♦ Services include:
    - ♦ tenant rights law, employment law, immigration law, consumer protection law
    - ♦ telecom rights law (fraud and scams in telephone bill, long distance, cellular, etc.)
    - ♦ domestic violence support group, restraining order for women experiencing domestic violence (limited)
    - ♦ workers compensation law, student rights law (OUSD only), family law (orientation)
    - ♦ leadership develop and workplace safety training for day laborers, free lunch for day laborers (Wednesday)
    - ♦ Tobacco Cessation and the Youth Law Academy (after school High School Program)

### Notes

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# CHILDREN'S HOSPITAL & RESEARCH CENTER AT OAKLAND

## DEPARTMENT OF ADOLESCENT MEDICINE

### TEEN CLINIC

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**747 52<sup>nd</sup> St**  
**Oakland, CA 94609**

**Phone(s):** (510) 428-3387

**Hours:** Tuesday – Thursday, 9:00 am – 5:00 pm

**Contact:** Office associate

**Area Served:** Alameda County & Contra Costa County

**Accessibility:** Wheelchair accessible/restroom/ramp/  
elevator/special parking

**Transportation:** Call AC Transit for bus line(s). BART – MacArthur  
Station with free shuttle to & from hospital.

**Languages:** English, American Sign Language,  
Cantonese, French, Laotian, Spanish, &  
others.

**Fees:** Vary according to service. Medi-Cal, CHDP, private  
insurance accepted, & Family Pact.

**Eligibility** Age 12 – 21

**Application** Apply by phone. Appointment necessary.

**Requirements:**

**Procedure:**

- Services:**
- ◆ Provides comprehensive social and health care services to adolescents, ages 12 –21.
  - ◆ Provides information and referral services, case management, health maintenance, counseling for victims of sexual abuse, crisis intervention, a teen perinatal program, psychosocial case management for the first trimester of pregnancy, family planning services, including comprehensive perinatal care up to 12 weeks, screening for vision and hearing and immunizations.
  - ◆ Also provides screening and treatment of communicable diseases, including sexually transmitted diseases, tuberculosis (skin test or chest x-ray) and HIV/AIDS.
  - ◆ Offers individual and family counseling and provides referrals for substance abuse counseling.
  - ◆ Teen AIDS Prevention Project (TAPP) offers teen support groups and peer counseling. Office is located at 5400 Telegraph Avenue.

**Notes**

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# CHILDREN'S HOSPITAL & RESEARCH CENTER AT OAKLAND

## DEPARTMENT OF INFECTIOUS DISEASES

### PEDIATRIC HIV/AIDS PROGRAM

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**747 52<sup>nd</sup> St**  
**Oakland, CA 94609**

**Phone(s):** (510) 428-3337  
(510) 601-3957 (fax)

**Hours:** Monday – Friday, 8:00 am – 5:00 pm

**Contact:** Ann Petru, MD

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County, Santa Clara County, Santa Cruz County, Solano County, & Northern California.

**Accessibility:** Wheelchair accessible/elevator/ramp/  
special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Mac Arthur Station within 8 blocks. Shuttle available from BART.

**Languages:** English, Farsi, French, Spanish, Mandarin & Cantonese

**Fees:** Vary according to income & service. Medi-Cal & private insurance accepted.

**Eligibility Requirements:** Child (birth to age 21) and child's family.

**Application Procedure:** Apply by phone. Appointment necessary.

- Services:**
- ◆ A certified California Children's Services' Pediatric AIDS Center and an AIDS Clinical Trials Unit (ACTU) in the National Institute of Health's Clinical Trials Program.
  - ◆ Provides confidential HIV testing, evaluation, treatment and follow-up services to persons, from birth to age 21.
  - ◆ Staff includes four pediatric infectious disease specialists, two social workers, three nurses, a nutritionist, developmental specialist, psychologist and other referrals as needed.
  - ◆ Offers developmental/psychological parent education and patient, sibling and parent support groups.
  - ◆ Prenatal counseling for HIV+ women and provide testing for HIV exposed infants
  - ◆ Will follow a family until the child loses the HIV antibodies, or on-going as needed

**Notes**

## CIRCLE OF CARE

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**2450 Charleston St  
Oakland, CA 94602**

**Phone(s):** (510) 531-7551 (ext 130)  
(510) 531-0691 (fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm  
Support groups in the evenings

**Contact:** Alinya Charron – Asst. Program Director  
Harriet Hillyer– HIV Coordinator

**Area Served:** Alameda and Contra Costa Counties

**Accessibility:** Wheelchair accessible/ramp/restroom

**Transportation:** Call AC Transit for bus line(s).

**Languages:** English/Spanish

**Fees:** No fees charged for services, no one turned away.  
Donations accepted.

**Eligibility Requirements:** Children and their families coping with illness or death in the family

**Application Procedure:** Apply by phone.

- Services:**
- ♦ Provide outpatient individual and family counseling, home-based counseling, peer support group and community consultation for children, teens and their families whose lives are impacted by a life-threatening illness (including HIV/AIDS and Cancer), loss, bereavement, or trauma (such as violent crimes and natural disasters).
  - ♦ Volunteers spend time individually with children to provide them with opportunities to explore personal grieving issues.
  - ♦ Peer support groups for the entire family held at the same time (adult/teen/child groups).
  - ♦ Provides speakers to community groups and schools addressing grieving process and children.
  - ♦ Provides emotional support and practical assistance to HIV/AIDS families.
  - ♦ Offers specially designed family and school-based support programs to deal with community disasters involving loss or trauma.

### Notes

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## COALITION FOR ALTERNATIVES IN MENTAL HEALTH

### BERKELEY DROP-IN CENTER

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**3234 Adeline St.**  
**Berkeley, CA 94703**

**Phone(s):** (510) 653-3808  
(510) 653-4942 (administration)  
(510) 653-2073 (advocacy office)

**Hours:** Monday – Thursday, 9:00 am – 4:00  
Friday, 9:00 am – 2:00 pm;  
Monday – Friday, 9:00 am – 2:00 pm (administration  
& advocacy office)

**Contact:** Nancy Thomas – Executive Director  
Rosie Robertson – Activities Coordinator  
Jerry Thomas – Service Advocate

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp/special  
parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Ashby  
Station within 3 blocks. Social Services transportation  
van available Monday – Thursday, 7:00am – 3:30pm.

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** Past or current mental health patient or at  
risk of becoming a mental health patient.

**Application Procedure:** Walk in for intake Monday – Thursday, 9:00 am – 4:00  
pm, Friday, 9:00 am - 2:00 pm. With an agency  
referral, intakes are done anytime.

**Services:** Provides advocacy and referrals to job training, housing, clothing, food, peer counseling and peer support groups for the  
mentally disabled, with emphasis on the homeless or near homeless mentally disabled.  
Also provides assistance with financial benefits, money management and representative payee services.  
Provides unstructured socialization as well as structured social and recreational activities including outings, arts and crafts  
and video movies. A phone is available for client use. Coffee and snacks are available for clients.  
Serves as a Berkeley **Shelter Plus Care** housing provider working in partnership with Building Opportunities for Self-  
sufficiency (BOSS) to provide additional subsidized housing and supportive services.  
Also provides free and anonymous HIV testing on the 2<sup>nd</sup> and 4<sup>th</sup> Wednesday of the month. Please call (510) 653-3808.

#### Notes

## COMMUNITY CARE SERVICES, INC.

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**3317 Elm Street, Suite 202**

**Oakland, CA 94609**

**Phone(s):** (510) 923-9790  
(510) 923-9599 (fax)

**Hours:** Monday - Friday, 8:30 am - 5:00 pm

**Contact:** Shanna Silva, Dori Nyambegah, or  
Theodora Marzouk

**Area Served:** Alameda and Contra Costa Counties

**Accessibility:**

**Transportation:**

**Languages:** On-site: Spanish, Swahili  
Telephone translation services available  
(100+ languages)

**Fees:** \$20.00 to \$35.00 per hr. for private pay.  
Accepts some insurances.

**Eligibility Requirements:** None

**Application Procedure:** Phone

**Services:** ♦ Community Care Services provides a one hour bathing service, as well as 24 hour live-in services.  
♦ Staff consists of Registered Nurses, Licensed Vocational Nurses, Homemakers and Nurse Aides

**Notes**

## COMMUNITY PRESCRIPTION SERVICE

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**33 N Rd**  
**Wakefield, RI 02879**

**Phone(s):** (800) 842-0502  
(877) 254-3674 (fax)

**Hours:** Monday – Friday, 8:00 am – 8:00 pm, Eastern  
Standard Time

**Contact:** Richard Freidman – President  
Kim Lindh – Customer Service Manager

**Area Served:** Nationwide

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** English only

**Fees:** No fee to join. There is a fee for prescriptions.

**Eligibility Requirements:** Current insurance coverage or ability to  
self-pay.

**Application Procedure:** Apply by phone or mail.

**Services:** Mail order service ships prescriptions quickly in an unmarked box. Clinical pharmacists have experience with HIV and Hepatitis C diseases. Service offers free drug facts sheets, infopack and free subscription to POZ magazine. Provides total claim management from filling out forms and handling every aspect of a claim and will act as an advocate for clients. Offers a financial hardship program to cover co-payments. There are several options for refills; prescriptions can be re-shipped out automatically each month, clients can call on their refills, or pharmacist will call to remind client to order.

**Notes**

## COMMUNITY RESOURCES FOR INDEPENDENT LIVING (CRIL)

**439 A St**  
**Hayward, CA 94541**

**Phone(s):** (510) 881-5743  
(510) 881-0218 (TTY/TDD)  
(510) 881-1593 (fax)  
Website: [www.cril-online.org](http://www.cril-online.org)  
E-mail: [info@cril-online.org](mailto:info@cril-online.org)

**Hours:** Monday –Friday, 9:00 am – 5:00 pm,

**Contact:** Shery Burns – Executive Director  
Karen Marshal –AT/Coordinator  
John Quinn– Program Director

**Area Served:** Castro Valley, Dublin, Fremont, Hayward, Livermore,  
Newark, Pleasanton, San Leandro, San Lorenzo &  
Union City.

**Accessibility:** Wheelchair accessible/special  
parking/restroom/electric front door.

**Transportation:** Call AC Transit for bus line(s). BART – Hayward  
Station within 4 blocks.

**Languages:** Spanish, Cantonese & American Sign  
Language.

**Fees:** None. Donations welcomed.

**Eligibility Requirements:** Disabled persons

**Application Procedure:** Apply by phone for initial intake interview.

- Services:**
- ♦ Assistive Technology provides assistance for persons with disabilities including peer support, attendant and reader referral, benefits advocacy, housing information, support groups, information and referral and advocacy.
  - ♦ Provides a trained Independent Living Coordinator who listens, shares information, guides and encourages consumers (clients) in setting and achieving goals.
  - ♦ Independent Living Skill Training includes: disability management, self advocacy skills and communication.
  - ♦ Presents options on available benefits and work incentives, helps prepare and file applications, advocates with agencies, researches and disseminates up-to-date information.
  - ♦ Assists with locating housing, mediates landlord-tenant agreements; and works with agencies, homeowners and governmental bodies to increase affordable housing.
  - ♦ Recruits and maintains a list of attendants and readers.
  - ♦ Serves as site for the Public Authority for In-Home Support Services (IHSS) Centralized registry.
  - ♦ Promotes disability sensitivity through public speaking, special events and written materials.
  - ♦ Provides volunteer opportunities.

**Notes**

# CONTRA COSTA, COUNTY OF

## HEALTH SERVICES

### HIV/AIDS PROGRAM

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**597 Center Ave. Suite 200  
Martinez, CA 94553**

**Phone(s):** (925) 313-6771 (main reception)  
(800) 287-0200  
Website: [www.cchealth.org](http://www.cchealth.org)

**Hours:** Monday-Friday  
8:00 a.m. to 5:00 p.m.  
(Closed 12 - 1 for lunch)

**Contact:** John Sturr, MSW  
Intake Coordinator - Information  
and Referral

**Area Served:** Contra Costa County

**Accessibility:** Wheelchair accessible, elevator,  
automatic doors

**Transportation:** County Connection bus 108 and the  
WESTCAT bus 30Z stop in front of  
office, both link to BART stations

**Languages:** Spanish

**Fees:** Not applicable

**Eligibility Requirements:** County resident, HIV + (some  
services available for family  
members). Income limits for some  
programs; call for details.

**Application Procedure:** Call for referrals or more information

- Services:**
- ♦ Contra Costa Health Services HIV/AIDS Program provides services for care and treatment as well as education and prevention.
  - ♦ The system consists of :
    - ♦ Home-based and clinic-based short term assistance
    - ♦ Community-based Case Management and Nursing Case Management
  - ♦ Referrals are provided for HIV specific support services, including, but not limited to
    - ♦ substance abuse
    - ♦ mental health
    - ♦ home care
    - ♦ other programs such as ADAP - AIDS Drug Assistance Program, Women's Early Intervention Program (EIP) and Prevention with Positive Program
    - ♦ links with the System of HIV Prevention
  - ♦ The Contra Costa AIDS Program also publishes annually a pocket-size *Resource Guide for HIV Services*.
  - ♦ Epidemiological information about HIV/AIDS in Contra Costa County is available on their website at [http://www.cchealth.org/groups/epidemiology/pdf/hiv\\_2006\\_07.pdf](http://www.cchealth.org/groups/epidemiology/pdf/hiv_2006_07.pdf)

#### Notes

## CRESCENT HEALTH, INC.

### HOME INFUSION THERAPY & HIGH TECH INFUSION NURSING SERVICES

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**2547 Barrington Ct  
Hayward, CA 94545**

**Phone(s):** (800) 824-8400 (24-hour daily)  
(510) 264-5458 (fax)  
(510) 264-5454

**Hours:** Monday –Friday, 8:30 am – 5:30 pm

**Contact:** Eileen Callanan – Director Patient Care Services  
Janet Holt, RN – Nursing Supervisor

**Area Served:** Alameda County, Contra Costa County, San Francisco County, San Mateo County, Santa Clara County, & Solano County

**Accessibility:** Not necessary for service.

**Transportation:** Not necessary for service.

**Languages:** Spanish

**Fees:** Depends on service.

**Eligibility Requirements:** Persons with infusion needs.

**Application Procedure:** Referral from doctor, hospital or clinic.

**Services:** Provides Home Health Infusion Nursing and pharmacy with referral from doctor, hospital or clinic.

**Notes**

## DISABILITY RIGHTS ADVOCATES

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**2001 Center St**  
**Berkeley, CA 94704**

**Phone(s):** (510) 665-8644  
(510) 665-8716 (TTY/TDD)  
(510) 665-8511(fax)  
Website: [www.drlegal.org](http://www.drlegal.org)  
E-mail: [general@drlegal.org](mailto:general@drlegal.org)

**Hours:** Monday – Friday, 9:00 am – 5:30 pm

**Contact:** Stefanie Cox - Outreach Coordinator

**Area Served:** Nationwide

**Accessibility:** Wheelchair accessible/elevator/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Berkeley Station within 1 block.

**Languages:** Spanish, Swahili

**Fees:** None charged to client (litigant). Fees paid to DRA and its clients vary by case settlement.

**Eligibility Requirements:** Visit our website

**Application Procedure:** Send letter of concern by either mail, fax or by visiting our website.

**Services:** Disability Rights Advocates is a non-profit law firm that protects the civil rights of people with disabilities through high-impact litigation, research and public education.

### Notes

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## DISABILITY RIGHTS EDUCATION AND DEFENSE, INC.

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**2212 6<sup>th</sup> St**  
**Berkeley, CA 94710**

**Phone(s):** (510) 644-2555  
(800) 348-4232(voice card/TTY)  
(510) 841-8645 (fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Susan Henderson – Managing Director  
Linda Kilb – Director, Legal  
Services/Trust Fund Program

**Area Served:** Alameda County, Contra Costa County, Marin  
County, San Francisco County, Santa Clara County,  
nationwide.

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s). BART – North  
Berkeley Station.

**Languages:** American Sign Language, Cantonese,  
Mandarin & Spanish.

**Fees:** None

**Eligibility Requirements:** Low-income, disabled person or parent of  
school-age disabled children. None for  
information about the American with  
Disabilities Act.

**Application Procedure:** Apply by phone.

**Services:** Provides legal support and advocacy to person with disabilities. Offers information, referral, advocacy, legal  
representation and policy analysis on civil rights issues and disability. Provides disability rights publications on access,  
employment, education and housing. Also offers technical assistance on Titles II & III of the Americans with Disabilities  
Act. Provides information to parents of children with disabilities regarding their child's rights in the educational process.

### Notes

## EAST BAY AIDS CENTER (EBAC)

**Providence Pavilion**  
**3100 Summit Street, 2<sup>nd</sup> Floor**  
**Oakland, CA 94609**

**Phone(s):** (510) 869-8400  
(510) 869-8475 (fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Lori Landis – Manager

**Area Served:** Alameda & Contra Costa Counties

**Accessibility:** Wheelchair accessible/elevator/  
ramp/restroom

**Transportation:** Call AC Transit for bus. BART – MacArthur Station  
within 7 blocks. Hospital shuttle from BART.

**Languages:** On-site: Spanish, Tagalog, French and  
American Sign Language  
Telephone translation services available  
(100+ languages)

**Fees:** Vary according to service. Medi-Cal, Medicare and  
private insurance accepted. Some uninsured patients  
may qualify for services.

**Eligibility Requirements:** HIV+ and 13 years or older.

**Application Procedure:** Apply by phone. Appointments necessary.

- Services:**
- ◆ Provides comprehensive primary HIC health care and access to clinical trials for individuals living with HIV/AIDS, including some studies for women with HIV infection. Research is conducted in collaboration with the Community Consortium, HHH and private companies.
  - ◆ Clinical programs include medical case management, telephone assistance with symptom control and support throughout the course of HIV disease.
  - ◆ Offers emotional support and counseling for patients with HIV/AIDS and their families.
  - ◆ Provides confidential and anonymous HIV testing. Please call for days and hours of service.
  - ◆ **AIDS Drug Assistance Program (ADAP)** provides AIDS medication at no charge to residents of Alameda County, who have an income of less than \$50,000, are not Medi-Cal recipients and have a prescription from a doctor.
  - ◆ Youth program team for adolescents 13 –25 provides HIV/AIDS care and outreach in high schools.

### Notes

## EAST BAY COMMUNITY LAW CENTER (EBCLC)

**2921 Adeline Street  
Berkeley, CA 94703**

**Phone(s):** (510) 548-4040  
(510) 548-2566 (fax)  
[www.ebclc.org](http://www.ebclc.org)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Tirien Steinbach – Executive Director  
Deborah Moss-West – Deputy Director

**Area Served:** Alameda County for HIV/AIDS Law Project.  
Berkeley, Oakland for other services.

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s). BART- Ashby Station within 1 block.

**Languages:** On-site: Cantonese, Spanish & Vietnamese.  
Telephone translation services available  
(100+ languages)

**Fees:** None

**Eligibility Requirements:** HIV+ for AIDS legal services. For other services, low-income meeting income guidelines.

**Application Procedure:** Apply by phone.

**Services:** **East Bay Community Law Center (EBCLC)** provides free legal services for low-income persons in the following practice areas: Community Economic Development, Decriminalization of Poverty, HIV/AIDS Law and HIV/AIDS Immigration Law Project, Housing & Eviction Defense and Income & Employment Support.

- ♦ **Community Economic Development (CED)** practice provides assistance to community groups and coalitions working toward long-term, innovative solutions to poverty in the East Bay. Building on previous efforts such as the development of the People’s Credit Union, construction sector apprenticeship and living wage efforts, the CED practice supports grassroots economic justice campaigns through the provision of technical assistance, legal search, policy and media advocacy, popular education, community outreach, coalition development support and litigation.
- ♦ **Decriminalization of Poverty (DCOP)** the practice provides services for people criminalized by homelessness or poverty. Legal services include self-help instruction, directed referrals to available service providers (both legal and non-legal) and direct advocacy and representation on criminal records expungement, homeless status citations and warrants. The Unit also works on local policy initiatives to remove barriers to stable employment, housing and civic participation and conducts community education presentations.
- ♦ **HIV/AIDS Law & HIV/AIDS Immigration Law Project** serves low-income HIV+ clients on a broad range of legal issues including appeals of disability benefit denials, representation at administrative hearings, housing issues, wills and durable powers of attorney, divorces, petitions for joint guardianship of children, HIV confidentiality issues and creditor-debtor issues. The HIV/AIDS Immigration Law Project provides legal services to low-income HIV+ immigrants. This includes consulting with undocumented clients to explore avenues for obtaining legal status, preparing affirmative asylum applications, self-petitions for battered women, preparing applications for citizenship and representing clients in court proceedings. The HIV/AIDS Law Unit also works on local policy initiatives and conducts community education presentations.
- ♦ **Housing & Eviction Defense** practice assists clients facing eviction other housing related problems. Services are provided through three main vehicles: the Low Income Eviction Project located at the Alameda County Courthouse, Tenant Workshops at EBCLC and throughout Alameda County and direct representation by an EBCLC attorney. EBCLC housing advocates work with other organizations to formulate policy on issues such as: code enforcement, increased access to housing for the disabled, preservation of affordable housing and long-term strategies to prevent homelessness.
- ♦ **Income and Empowerment Support (IES)** provides legal advocacy and support to families facing problems with their CalWORKs (welfare) assistance. The problems include work requirement sanctions, which are reductions in the cash grant due to purported failure to comply with employment-related requirements. They also include loss of assistance because the adults have purportedly used up their 60-month lifetime limit on aid. In addition, IES advocates help families get support services available through CalWORKs program, such as child care, education, job training, transportation, etc.

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## EAST BAY COMMUNITY RECOVERY PROJECT (EBCRP)

### HEALTH DIVISION

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**2579 San Pablo Ave, Suite 222**  
**Oakland, CA 94612**

**Phone(s):** (510) 446-7120  
(510) 268-0550 (fax)  
Website: [www.ebcrp.org](http://www.ebcrp.org)  
E-mail: [obocobo@ebcrp.org](mailto:obocobo@ebcrp.org)

**Hours:** Monday – Friday, 8:30 am – 5:00 pm

**Contact:** Omar Bocobo – Outpatient Services Director  
Sondra Hunter – Program Manager  
Stephanie Montgomery – Program Manager  
Maria Tabada – Asst. Dir. Programs  
Robin Wand – Clinical Director

**Area Served:** Alameda County

**Accessibility:** No wheelchair access at this time.

**Transportation:** Call AC Transit for bus line(s)

**Languages:** Telephone translation services available (100+ languages).

**Fees:** None

**Eligibility Requirements:** Age 18 and over (except HIV testing);  
Age 12 and over for HIV testing.

**Application Procedure:** Walk in, apply by phone, and apply by mail.  
Appointment requested.

- Services:**
- ♦ East Bay Community Recovery Project (EBCRP), Health Division, provides substance abuse and mental health treatment, Case Management, alternative treatments, such as acupuncture and herbal remedies and medical care to HIV+ clients and people at high risk for HIV in Alameda County.
  - ♦ EBCRP is part of several collaborations including:
    - **The Onyx Project** collaboration with Lifelong Medical Services for HIV for substance abuse and mental health services.
    - **The FACT (Forensic Assertive Community Treatment) Program** provides mental health, nursing and case management services.
    - **The HIV & Hepatitis C Testing Program** goes into counseling programs in Alameda County to provide free and anonymous HIV and HVC testing, as well HIV and health education, for clients and staff of programs and the community.

#### Notes

## EAST BAY PARATRANSIT

**1720 Broadway, 3<sup>rd</sup> floor  
Oakland, CA 94612**

**Phone(s):** (510) 287-5000 (Administration)  
(510) 287-5000 ext. 6 (Certification)  
(510) 287-5040 or  
1 (800) 555-8085 ext. 4 (Reservations)  
(510) 287-5065 (TTY)  
Website:  
[www.actransit.org/riderinfo/paratransit.wu](http://www.actransit.org/riderinfo/paratransit.wu)

**Hours:** M – F: 8:00 am – 5:00 pm

**Contact:**

**Area Served:** Alameda County

**Accessibility:** Yes

**Transportation:** Call AC Transit for bus lines. 19<sup>th</sup> St. BART Station is within one block.

**Languages:** English & Spanish

**Fees:** Fees are based on miles:  
0 – 8 = \$3.00; 8 – 12 = \$4.00;  
12 – 20 = \$5.00;  
20 or more = \$6.00

**Eligibility Requirements:** Must be unable to use the bus or BART train due to a disability or a health condition

**Application Procedure:** Complete an application and then be certified as eligible to use the service.

- Services:**
- ◆ East Bay Paratransit gives rides to people who have a disability or a health condition that prevents them from using buses or BART trains.
  - ◆ AC Transit and BART established this service to meet the requirements of the Americans with Disabilities Act. East Bay Paratransit takes riders from where they are to where they want to go, in a sedan or lift-equipped van.
  - ◆ It's not necessary to wait at a bus stop or go to a BART station.
  - ◆ East Bay Paratransit goes to the same places that AC Transit goes, from Richmond/Pinole in the north, to Fremont in the south, to Castro Valley in the east, and west into and from San Francisco. Transfers can also be arranged to other paratransit services operating in other parts of the Bay Area.
  - ◆ East Bay Paratransit runs during the same days and times as AC Transit buses or BART trains. This varies from neighborhood to neighborhood. East Bay Paratransit's customer services agents can help riders know if East Bay Paratransit operates when and where they want to go

**Notes**

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## EAST BAY PERINATAL MEDICAL ASSOCIATES

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**350 30<sup>th</sup> St, Suite 205**  
**Oakland, CA 94609**

**Phone(s):** (510) 444-0790  
(510) 869-6225 (fax)

**Hours:** Monday – Friday, 8:30 – 5:00 pm

**Contact:** Carole Gurgone – Executive Director  
Stuart Lovett MD – Medical Director  
Mary Diogo MSN, NP, CNM – Lead Clinician

**Area Served:** Alameda County, Contra Costa County & Solano County.

**Accessibility:** Wheelchair accessible/elevator/special parking/restroom

**Transportation:** Call AC Transit for bus line. BART – MacArthur Station within 6 blocks. Shuttle service from BART, bus vouchers, taxi vouchers and BART tickets available for high risk circumstances.

**Languages:** Cantonese, Mandarin, Spanish & Vietnamese.

**Fees:** Vary according to service and site. Medi-Cal and private insurance accepted.

**Eligibility Requirements:** None

**Application Procedure:** Walk in or apply by phone. Appointment necessary.

**Services:** Provides low to no-cost comprehensive perinatal services to pregnant teen and adult women. Health and medical services available included obstetrics (for both low and high risk pregnancies), gynecology, ultra-sound, amniocentesis, family planning, genetic counseling, health education, basic contraception, STD testing and treatment, HIV testing and counseling, breast and cervical cancer detection, WIC referrals, a registered dietitian, certified nurse midwives, a social worker, nurse practitioners, a diabetes and pregnancy program (Sweet Success) and childbirth education classes. Provides presumptive eligibility Medi-Cal service as well as assistance with applying for the Medi-Cal program. Offers services to at-risk pregnant women who qualify for State-Only Family Planning (SOFP), in other words, women with incomes at or below 200% of federal poverty levels.

### Notes

## EAST OAKLAND COMMUNITY PROJECT (EOCP)

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**7515 International Blvd**  
**Oakland, CA 94621**

**Phone(s):** (510) 532-3211

**Hours:** Monday – Friday, 9:00 am – 4:00 pm

**Contact:** Wendy Jackson – Executive Director  
Kim Parrish – Program Director  
Katana Barnes

**Area Served:** Alameda County

**Accessibility:** Not wheelchair accessible.

**Transportation:** Call AC Transit for bus. BART – Coliseum station.

**Languages:** Telephone translation services available  
(100+ languages)

**Fees:** Vary according to income.

**Eligibility Requirements:** None

**Application Procedure:** Call for space availability. We do accept walk –ins based on available space. Referral by agencies.

**Services:**

- ◆ East Oakland Community Project (EOCP) provides shelter and other services for homeless men, women and families, (total of 105 beds). Offers three meals per day to shelter residents
- ◆ Also offers on-site case management, Substance Abuse counseling
- ◆ Provides mandatory basic life skills, Mindfulness groups and Recovery 101 (weekly)
- ◆ Provides referrals to agencies offering direct services not provided by the shelter
- ◆ Residents are required to participate in a mandatory savings program and perform daily chores. For information on intake, call Monday – Friday, 9:00 am – 4:00 pm
- ◆ Shelter stay is 1 - 90 days and can be extended up to six months, based on the resident's program compliance
- ◆ Residents can apply for Alameda County **Shelter Plus Care** Program. EOCP also provides support services for clients in the program

### Notes

## EAST OAKLAND SWITCHBOARD

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**1909 73<sup>rd</sup> Ave**  
**Oakland, CA 94621**

**Phone(s):** (510) 569-6369  
(510) 569-7486 (fax)

**Hours:** Monday – Friday, 10:00 am – 5:00 pm

**Contact:** Gloria Perkins - Director

**Area Served:** Alameda County

**Accessibility:** Not wheelchair accessible at this time, however alternative arrangements can be made.

**Transportation:** Call AC Transit for bus line(s).

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** Must have referral from Social Services Agency to receive food.

**Application Procedure:** Apply by phone for information and referral. Must have referral from Social Services Agency or Social Security Administration to receive food.

**Services:**

- ♦ East Oakland Switchboard provides information and referral services and emergency food box to persons with a Social Services Agency referral. Clients can receive food twice weekly or every three days, depending upon Social Service Agency referral.
- ♦ Offers some welfare advocacy. Takes names on the first work day of every month for people who need money for Critical Family Needs/Housing Assistance Fund up to September.
- ♦ Also offers free clothing for men, women and children. Accepts donations of clean and usable clothing, disposable diapers and non-perishable foods. Donations must be brought to the program. No furniture is accepted as there is limited space for storage of donated items.

### Notes

## ECHO HOUSING

### (EDEN COUNCIL FOR HOPE AND OPPORTUNITY)

**770 A St**  
**Hayward, CA 94541**

**Phone(s):** (510) 581-9380 (Hayward)  
 (510) 537-4793 (Hayward Fax)  
 (925) 449-7340 (Livermore)  
 (510) 836-4826 (Oakland)  
 (650) 227-1718 (Palo Alto)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm,  
 Tuesday – Thursday, 10:00 am – 2:00 pm (Berkeley)

**Contact:** Marjorie Rooba – Executive Director  
 Sheila Brunson – Services Coordinator  
 Audrey Perrott – Program Director

**Area Served:** Alameda County, Contra Costa County, San Mateo &  
 Santa Clara County.

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s). BART – Hayward  
 Station within 2 blocks

**Languages:** Spanish with other language capabilities  
 through Language Line.

**Fees:** None

**Eligibility Requirements:** Person requiring housing assistance.

**Application Procedure:** Pre-screening and counseling by phone; absolutely no  
 walk-in appointments.

**Services:** **ECHO Housing** provides a variety of housing-related programs, including landlord/tenant mediation, discrimination investigation, home equity conversion counseling and education, shared housing, rental assistance, home seeking counseling, mortgage default assistance and pre-purchase counseling.  
**Rental Assistance Program (RAP)** assists Alameda County residents with short-term financial aid. Offers a security deposit guarantee and/or a guarantee for outstanding rent due to a temporary financial set-back. Program offered through Hayward, Oakland and Livermore offices.  
**HUD Mortgage Default Program** assists families and individuals in southern Alameda County who are in danger of losing their homes due to foreclosure. Works with clients to arrange repayment.  
**Counseling for first time home buyers** is also available. Program is offered through Hayward and Livermore offices.  
**Shared Housing Counseling and Placement Program (Project SHARE)** offered to Berkeley and Oakland residents, includes referral and matching services, counseling on shared living, supportive services and information and referral. Contact the Berkeley office.  
**Home Equity Conversion Counseling and Education Program** provides information regarding home equity options to seniors, their family members and significant others. Facilitates the process of applying for Reverse Mortgage loans, which enable seniors to convert the equity in their home into monthly income. Program is available through the Oakland office, (510) 271-7931 and serves residents of Berkeley, Livermore, Pleasanton, Oakland, Fremont and Contra Costa County.  
**Fair Housing Counseling and Education Program** investigates reports of housing discrimination. **Tenant/Landlord Counseling and Mediation Program** offers information on housing rights and responsibilities. Both programs are available through the Hayward, Oakland and Livermore offices and serve all of Southern Alameda County, except Fremont.

**Notes**

## EDEN I&R, INC.

### AIDS HOUSING AND INFORMATION PROJECT (AHIP)

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**570 B St**  
**Hayward, CA 94541**

**Phone(s):** (510) 537-2600  
(877) 424-3746  
(510) 537-3794 (TTY/TDD)

**Hours:** Monday – Friday, 9:00 am – 4:00 pm

**Contact:** Terry Hill – Community Project Coordinator

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible with assistance.

**Transportation:** Not necessary for services.

**Languages:** Spanish

**Fees:** None

**Eligibility:** People living with HIV/AIDS,

**Application:** Access by phone.

**Requirements:** HIV/AIDS Case Managers

**Procedure:** No application needed.

- Services:**
- ♦ AIDS Housing and Information Project (AHIP) provides housing and social service information and referrals for people with HIV or AIDS. Maintains a database of AIDS-dedicated housing which is updated monthly. In addition, AHIP has access to Eden I&R's database of low-income and market rate housing units that are not specifically for people with HIV.
  - ♦ AHIP contacts 17 shelters throughout the county, twice daily, Monday – Friday, to track bed availability. Results are available to other service providers after 10:00 am and before 4:00 pm.
  - ♦ AHIP facilitates housing workshops for case managers and clients.
  - ♦ AHIP has a roving component whereby resource specialists take the databases to various AIDS agencies throughout the county and work with clients in person. Call AHIP for current schedule of roving sites, days and hours.

#### Notes

## FAMILY CARE NETWORK (FCN)

**Children's Hospital Oakland**  
**747 52<sup>nd</sup> Street**  
**Oakland, CA 94609**

**Phone(s):** (510) 428-3178  
 (510) 597-7139 (Fax) **Hours:** Monday – Friday: 8:30 am – 5:00 pm

**Contact:** Dan Barba, Esq. (Manager) **Area Served:** Alameda and Contra Costa Counties

**Accessibility:** Yes **Transportation:** Call AC Transit for bus line(s).

**Languages:** English only **Fees:** None

**Eligibility Requirements:** Listed in Request For Proposals (RFPs) **Application Procedure:** Respond to RFPs by deadline

- Services:** The **Family Care Network** is a consortium of agencies working together to provide comprehensive medical and social support services to women, youth, children and parents and families who are affected by HIV/AIDS. The Network provides care and referrals regardless of ability to pay.
- ◆ Services include HIV antibody testing and counseling, HIV medical care for all ages, prenatal and women's health care, health education and information, access to clinical trials, case management, mental health counseling, supports groups for all ages, legal assistance and benefits counseling, substance use treatment, support by HIV+ peer advocates and permanency planning and planning for the future.
  - ◆ The Family Care Network has established one-stop services in conjunction with the client's medical care. It also provides and coordinates services to meet the needs of clients at multiple work sites and occasionally at the client's home.
  - ◆ Within the Family Care Network there are three Task Forces:
    - ◆ *Program Development* plans new program areas and strategizes about fundraising for programs
    - ◆ *Substance Abuse/Mental Health Task Force* serves substance abusing clients and incorporates mental health assessments
    - ◆ *Consumer Task Force* trains HIV+ individuals to become leaders in the community.
  - ◆ For additional information, please call a Family Care Network provider:

<b>Children's Hospital Oakland Pediatric AIDS Program</b>	Carolyn Blodgett, LCSW Tuere Anderson Peggy Macy	(510) 428-3393  (510) 428-3586
<b>East Bay AIDS Center</b>	Colleen Timpane, MSW Kathryn Ruiz	(510) 869-9494 (510) 869-8495
<b>East Bay Community Law Center</b>	Sheila Hall, Esq.	(510) 548-4040
<b>East Bay Community Recovery Project</b>	Adria Walker	(510) 446-7120
<b>Alameda County Medical Center (Highland) The Hawkins Center</b>	Cathleen McCarthy, RN Pat Kasper, Esq.	(510) 437-4050 (510) 232-6611
<b>La Clinica de la Raza</b>	Marta Segovia-Ashley	(510) 535-3706
<b>WORLD</b>	Janie Riley	(510) 986-0340

**Notes**

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## FAMILY SUPPORT SERVICES OF THE BAY AREA

### CHILDCARE PROGRAM

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**401 Grand Ave, Suite 500**  
**Oakland, CA 94610**

**Phone(s):** (510) 834-2443  
(510) 834-4766  
(510) 834-1548 (fax)

**Hours:** Monday – Friday, 9:00 am – 4:00 pm

**Contact:** Lou Fox – Executive Director  
Shelley Crayton – Childcare Program Director

**Area Served:** Alameda County & Contra Costa County

**Accessibility:** Not necessary for service.

**Transportation:** Call AC Transit for bus line(s).  
Service is provided in family's home.

**Languages:** Spanish.

**Fees:** None

**Eligibility Requirements:** Vary according to program.

**Application Procedure:** Families may self-refer or may be referred by their agency social worker or health professional.

- Services:**
- ◆ Family Support Services of the Bay Area provides brief periods of temporary childcare to parents and caregivers of children infected or affected by HIV. Childcare services give parents a break away from the full-time care of their children.
  - ◆ Childcare can be provided in three ways:
    - In-home Childcare – Care for the child in the child's own home.
    - Out-of-Home Childcare – Care for the child in the home of a certified childcare provider.
    - Site-Based Childcare – Care for the child at selected sites throughout the community including support groups and at health clinics.
  - ◆ All childcare providers are carefully screened and thoroughly trained to meet the needs of the children in care.
  - ◆ **Mentoring** – Family Support Services offers mentoring services to children, ages 4 – 14, who have a parent who is currently incarcerated in a state or federal prison. Children are matched with screened, adult volunteers who agree to spend a minimum of 2 hours per week with the child for at least one year.
  - ◆ **Kinship services** – Family Support Services offers case management, support groups, childcare services and youth activities for grandparents and other relative caregivers who are raising their kin's children.

**Notes**

## FRED FINCH YOUTH CENTER

**3800 Coolidge Ave  
Oakland, CA 94602**

**Phone(s):** (510) 482-2244  
(510) 530-2047 (fax)

**Hours:** Monday – Friday, 8:30 am – 12:30 pm & 1:30pm – 5:00pm

**Contact:** John Steinfirst LCSW – Chief Executive Dir.  
Kathy Jacobsen

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County, Santa Clara County, Sonoma County & Statewide.

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s). BART- Fruitvale Station connects with AC Transit.

**Languages:** Spanish, & Interpreter

**Fees:** See below for details.

**Eligibility Requirements:** Youth, age 12 – 24, with social, emotional or psychiatric disturbances. SSI recipient for some housing programs.

**Application Procedure:** Apply by phone. Appointment necessary for application.

- Services:**
- ♦ **Fred Finch Youth Center** offers residential, transitional, independent living and day programs for youth and young adults with social, emotional or psychiatric disturbances.
  - ♦ Provides residential treatment for emotionally disturbed youth, age 12 – 18, who can no longer live at home. Services include individual, group and family therapy and private school art and activity therapy and private school art and activity therapy.
  - ♦ **Transitional Assistance Program (TAP)** for youth, age 16 – 19, is designed to help emotionally troubled adolescents, who are unable to return homes, with their transition into the community.
  - ♦ **Dual Diagnosis Residential Treatment Program** provides intensive residential treatment program for 12 clients who are severely emotionally disturbed or developmentally disabled, ages 12 – 21.
  - ♦ Alameda County Homeless Youth Collaborative provides a service center for youth offering access to a variety of services including shelter, food, showers, teen pregnancy and substance abuse prevention counseling, HIV and STD screening and treatment, medical care, educational/vocational programs and mental health services.
  - ♦ The Collaborative includes the following agencies: Fred Finch Center as lead agency, Berkeley Ecumenical Chaplaincy to the Homeless, Berkeley Youth Alternatives, BOSS Casa Vincentia, East Oakland Community Project and Xanthos. For more information, call Coordinator Barbara Powell at (510) 482-2244.
  - ♦ Coolidge Court provides affordable housing for mentally disabled young adults, age 18 – 24, with supportive and case management services.
- ♦ **Fee Information:**
- Intensive Residential Treatment: \$5,353 per month for board and care (RCL 12), \$140 per day for special education school.
- Dual Diagnosis Residential Treatment: costs \$6,076 per month plus intensive day treatment and special education with per day fee. State and County payment of fees may be available.
- Affordable housing for mentally disabled young adults, age 18 – 24, and SSI recipient, 30% of income.
- Private insurance accepted.

### Notes

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## FREMONT, CITY OF

### OFFICE OF HOUSING & REDEVELOPMENT

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**39550 Liberty St**  
**Fremont, CA 94538**

**Phone(s):** (510) 494-4500 (main line)  
(510) 733-4940 (mediation services)  
(510) 733-4945 (mediation services)  
(510) 574-2270 (landlord/tenant counslg)  
(510) 494-4515 (fax )  
(510) 494-4500 (housing scholarship)

**Hours:** Monday – Friday, 8:00 am – 12:00 pm and 1:00 – 5:00 pm

**Contact:** May Lee – Housing Project Manager  
Janis Carey – General Homeseeking

**Area Served:** City of Fremont

**Accessibility:** Wheelchair accessible/ramp/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Fremont Station within 5 blocks.

**Languages:** English only.

**Fees:** None

**Eligibility Requirements:** Varies by program.

**Application Procedure:** Apply by phone or by mail.

**Services:** **Neighborhood Home Improvement Program** provides low-interest, amortized and deferred payment loans to home owners whose income is 120% of median, or below, to make necessary repairs to their homes. Low-interest loans are also available to households with income between 51% and 80% of median income.  
**Homeseeking Program** offers information and referral to help low and moderate-income households secure affordable housing.  
**Emergency Home Repair Program** provides emergency home repair grants to Fremont homeowners (including mobile home owners) who are seniors, handicapped or single parents.  
**Fair Housing Services** provides assistance for those who feel that they have been discriminated against in the process of finding a home.  
**First Time Homebuyer Program** provides low interest loans to qualifying families who currently live or work in Fremont. Call (510) 494-4500 for more information.  
**Rental Accessibility Grant Program** provides grants to make rental or homeownership units accessible for disabled residents.  
**Residential Rent Increase Dispute Resolution Ordinance** provides for a three step process for tenants who have a dispute on a rent increase. The City has contracted with Mediation Services to administer Steps 1 and 2 of the ordinance. Call for information or a copy of the ordinance.  
**Housing Scholarship Program** combines affordable housing, job training, child care and other supportive services to enable participating low-income families to obtain full-time employment and achieve economic self-sufficiency.

#### Notes

## FREMONT FAIR HOUSING SERVICES

**39155 Liberty St, Suite D440  
Fremont, CA 94538**

**Phone(s):** (510) 574-2270  
(510) 574-2275 (fax)

**Hours:** Monday – Friday, 9:00 am – 12:00 pm and 1:00 pm – 5:00 pm

**Contact:** Mark Thomosee – Landlord/Tenant Counselor  
Gloria Lando – Fair Housing Specialist

**Area Served:** Fremont

**Accessibility:** Wheelchair accessible/ramp/special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Fremont Station.

**Languages:** Farsi, Gujarati, Hindi, Korean, Mandarin, Punjabi, Spanish & Vietnamese

**Fees:** None

**Eligibility Requirements:** Questions or concerns regarding housing in the City of Fremont.

**Application Procedure:** Apply by phone or drop in.

- Services:**
- ◆ Counsels both housing consumers and providers concerning issues of housing discrimination related to rentals, sales and lending.
  - ◆ Accepts complaints of housing discrimination based on race, ancestry, color, sex, national origin, source of income, sexual orientation, age, religion, marital status, family status, physical or mental disability, or any other arbitrary reason. Will investigate complaints and either conciliate the complaints or refer clients to the channel which most serves their needs.
  - ◆ All services are free to Fremont residents and home seekers in Fremont.
  - ◆ Services and information are also provided to landlords, apartment owners or managers and real estate agents and brokers.
  - ◆ Other services include information and referral of housing related issues, fair housing workshops, seminars and distribution of brochures outlining state and federal fair housing laws.

### Notes

## GRIEF CARE COMMUNITY

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**4289 Piedmont Ave, Suite 204**  
**Oakland, CA 94611**

**Phone(s):** (510) 601-5596 (voice mail)  
(925) 377-6537 (fax)  
Website: [www.growthhouse.org/gcc.html](http://www.growthhouse.org/gcc.html)

**Hours:** Referral service thru voice mail only. Open 24 hours

**Contact:** Birgit Wolz MA, PhD, MFT – Grief  
Counselor, Psychotherapist

**Area Served:** Alameda County, Contra Costa County, Marin County  
and San Francisco

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** German

**Fees:** Free referrals

**Eligibility Requirements:** None

**Application Procedure:** Referral service

**Services:** Referral service to grief support groups in the Bay Area.

### Notes

## GRUPO FREMONT VIP

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**4766 Serra Ave.**  
**Fremont Ca. 94538**

**Phone(s):** (510) 593-1045

**Hours:** 1:00 PM – 5:00 PM  
Monthly on Sundays

**Contact:** Ron Chavez

**Area Served:** Alameda County

**Accessibility:**

**Transportation:** Shuttle Available to Fremont BART

**Languages:** Spanish

**Fees:** Free

**Eligibility** Open to anyone

**Application** None

**Requirements:**

**Procedure:**

- Services:**
- ♦ Grupo Fremont VIP is a peer support group that meets monthly; call for next meeting date.
  - ♦ Meetings include a wide variety of speakers usually on an HIV/AIDS related topic.
  - ♦ The group provides emotional support and social activities for persons living with AIDS/HIV.
  - ♦ Smaller groups are available as needed on topics such as “newly diagnosed”, “depression”, etc.
  - ♦ Call the contact for more information.

**Notes**

## HARM REDUCTION COALITION (HRC)

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**1440 Broadway #510**  
**Oakland, CA 94612**

**Phone(s):** (510) 444-6969  
(510) 444-6977 (fax)  
Website: [www.harmreduction.org](http://www.harmreduction.org)  
E-mail: [hrcwest@harmreduction.org](mailto:hrcwest@harmreduction.org)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Hilary McQuie – Regional Director

**Area Served:** Alameda County, Contra Costa County, Marin County, Napa County, San Francisco County, San Mateo County, Santa Clara County, Solano County, & West Coast.

**Accessibility:** Wheelchair accessible

**Transportation:** Near 12<sup>th</sup> street/Oakland City Center BART; take 14<sup>th</sup> Street exit.

**Languages:** English & Spanish materials and trainings

**Fees:** Trainings are fee-based, averaging \$70 per registrant for an all-day training and include Continuing Education units.

**Eligibility** None

**Requirements:**

**Application**

**Procedure:**

**Services:**

- ◆ Provides drug-related education and support to health professionals, substance users and the community.
- ◆ Acts to reduce drug-related harm by initiating harm reduction education, intervention and community organizing.
- ◆ Educates through conferences, training, in-services and forums.
- ◆ Provides technical assistance to other agencies or individuals interested in reducing drug-related harm in the community.

**Notes**

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## HEMOPHILIA COUNCIL OF CALIFORNIA

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**6400 Hollis Street, Suite 6  
Emeryville, CA 94608**

**Phone(s):** (510) 658-3324  
(510) 658-3384 (fax)  
(916) 498-3780 (Sacramento Office)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Luis Galindo  
Robin Ireland (Sacramento)

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County, Santa Clara County, Solano County, Sonoma county, Fresno area & northwestern California.

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s). BART- MacArthur Station

**Languages:** Spanish

**Fees:** None

**Eligibility** None

**Application** N/A

**Requirements:**

**Procedure:**

- Services:**
- ◆ The Hemophilia Council of California provides AIDS education and prevention and counseling to people with bleeding disorders and blood transfusion recipients who are HIV+, their families and friends.
  - ◆ Provides individual and group counseling with a trained counselor and offers peer support groups, including adult and teen support groups.
  - ◆ Offers three groups for women including HIV+ women as well as female partners, mothers, sisters and female friends.
  - ◆ Groups meet in the West Bay, the Santa Rosa area and Fresno.
  - ◆ Also offers two men's groups, one in the East Bay and one in the West Bay. Men with bleeding disorders, HIV+ or negative, fathers, brothers and friends are welcome.

**Notes**

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## HEMOPHILIA FOUNDATION OF NORTHERN CALIFORNIA

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**6400 Hollis Street, Suite 6**  
**Emeryville, CA 94608**

**Phone(s):** (510) 658-3324  
(510) 658-3384 (fax)  
[www.hemofoundation.org](http://www.hemofoundation.org)

**Hours:** Monday – Friday hours vary

**Contact:** Ken Hatfield – VP Development  
Satadip Dutta – VP Finance

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County, Santa Clara County, San Joaquin Valley and Northern California.

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s). BART – MacArthur Station.

**Languages:** Spanish

**Fees:** Varies according to event.

**Eligibility Requirements:** None

**Application Procedure:** None

**Services:**

- ♦ Offers educational classes, workshops, trainings, counseling, support groups, recreational activities, symposia and advocacy for persons with or affected by hemophilia, von Willebrand's or other bleeding disorders.
- ♦ Educational events address parenting a child with a bleeding disorder.
- ♦ Provides community education and outreach about bleeding disorders through the use of membership newsletter and bilingual information pamphlets.
- ♦ Counseling, peer support network, information and referral are available by phone.
- ♦ Recreational opportunities are available for children and adolescents with bleeding disorders including a one week summer camp and weekend family camp complete with 24-hour medical care, social and recreational opportunities.

**Notes**

## HENRY ROBINSON MULTI-SERVICE CENTER

**559 16<sup>th</sup> St**  
**Oakland, CA 94612**

**Phone(s):** (510) 419-1010  
(510) 419-1023 (fax)

**Hours:** 24 hours daily

**Contact:** Rebecca Mesa – Executive Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator/restroom

**Transportation:** Call AC Transit for bus line(s). BART – 19<sup>th</sup> Street Station within 2 blocks.

**Languages:** Spanish

**Fees:** None for drop-in services 30% of income and 65% of food stamps for transitional housing. Voucher or vendor payment from Alameda County Social Services Agency accepted. First two weeks are free.

**Eligibility Requirements:** Homeless with children.

**Application Procedure:** Apply by phone or walk in to fill out intake form. assessment interview necessary.

- Services:**
- ◆ The Henry Robinson Multi-Service Center provides drop-in services for the homeless.
  - ◆ Provides transitional and emergency housing - primarily for homeless families.
  - ◆ The emergency housing has 7 units and allows a stay up to two weeks.
  - ◆ Drop-in services include use of telephone, voicemail, mail service, information and referral, housing information and limited showers and laundry.
  - ◆ Other services offered include the Health Care for the Homeless program, Travelers Aid, substance abuse services; education/training, testing, counseling and referral, psychosocial through partner agencies; assessments/evaluation, on-site medical staff, major medical referrals to local hospitals, job referrals and information and children services programs.
  - ◆ Also offers 55 units of transitional housing for up to 55 families. Maximum length of stay 18 months. Residents receive 3 meals per day.
  - ◆ Manages a limited number of mail boxes for clients who qualify.

### Notes

## HIV EDUCATION & PREVENTION PROJECT OF ALAMEDA COUNTY (HEPPAC)

**5323 Foothill Blvd.  
Oakland, CA 94601**

**Phone(s):** (510) 434-0307  
(510) 261-8365 (fax)

**Hours:** Syringe Exchange Programs:  
Tuesdays 6:00 – 8:00 pm (East 12<sup>th</sup> & 23<sup>rd</sup>)  
Thursdays 6:00 – 8:00 pm (100<sup>th</sup> & Pearmain St)  
Saturdays 10:00 am – 12:00 pm (8th & Pine)

**Contact:** Joy Rucker – Executive Director  
Loris Mattox – Health Enhancement Coordinator  
Willie Dudley – Exchange Coordinator

**Area Served:** Alameda County, primarily Oakland.

**Accessibility:** Walk in

**Transportation:** Call AC Transit for bus line(s). For exchange sites, call (510) 434-0307 ext. 305

**Languages:** On-site: Spanish

**Fees:** None

**Eligibility Requirements:** None

**Application Procedure:** Walk in.

**Services:** ♦ **HIV Education & Prevention Project of Alameda County** provides harm reduction based services for injection drug users in Alameda County, primarily in Oakland. HEPPAC's service goal is to prevent the further spread of HIV and Hepatitis C infection among IDUs and their families and to promote safer injection methods.

- ♦ Weekly outreach efforts target West Oakland and East Oakland (Fruitvale, Sobrante Park & Brookfield).
- ♦ Casa Segura Drop-In Center is located at 5323 Foothill Blvd in East Oakland. Services at HEPPAC's drop-in center include:

- Wellness Clinic: Primary Health Care services for people living with HIV/AIDS and Hepatitis C.
- Herbal/Acupuncture services and abscess/wound care clinic
- Weekly HIV and Hepatitis C support groups
- Walk-in HIV and Hepatitis C counseling and testing services

Additional services include client volunteer hours, free showers and laundry services and condom distribution. Please call for all clinic and group hours.

♦ Syringe Exchange Programs (SEPs) – All syringe exchange programs occur every week regardless of holidays or weather. Services at all exchange sites include: syringe exchange, referral services, individual and group level counseling. All HEPPAC syringe exchange programs are at outdoor locations. Times and locations are as follows:

- Tuesdays 6:00 – 8:00 pm (East 12<sup>th</sup> & 23<sup>rd</sup>)
- Thursdays 6:00 – 8:00 pm (100<sup>th</sup> & Pearmain St)
- Saturdays 10:00 am – 12:00 pm (8th & Pine)

### Notes

# HOMELESS ACTION CENTER (HAC)

## BERKELEY

## OAKLAND

**3126 Shattuck Avenue**  
**Berkeley, CA 94705**

**1432 Franklin Street**  
**Oakland, CA 94612**

**Phone(s):** Berkeley  
 (510) 540-0878  
 (510) 540-0403 (fax)  
Oakland  
 (510) 836-3260  
 (510) 836-7690 (fax)  
[www.homelessactioncenter.org](http://www.homelessactioncenter.org)

**Hours:** Monday – Wednesday, Thursday, 9:00 am - 5:00 pm,  
 Tuesday, 1:00 – 5:00

**Contact:** Patricia E. Well Esq. – Executive Director  
 April Davis – Program Specialist

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp/special  
 parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Berkeley  
 Station. BART – Oakland 12<sup>th</sup> Street Station

**Languages:** English only.

**Fees:** None

**Eligibility Requirements:** Homeless or low income, pending SSI  
 applicants not already at the hearing state,  
 and potential SSI applicants.

**Application Procedure:** Call for information.

- Services:**
- ◆ Homeless Action Center (HAC) provides free legal and social services to Alameda County’s mentally disabled homeless and indigent residents. The focus is on benefits advocacy, primarily in the area of Supplemental Security Income (SSI). Staff and volunteer advocates work one-on-one with disabled clients during the time of initial application and reconsideration in the SSI application process, putting particular emphasis on developing complete initial applications. Service providers should call before making referral.
  - ◆ Provides free legal advice and/or referrals regarding problems frequently experienced by homeless people, such as warrant violations of civil rights, landlord/tenant, government benefits, problems with public assistance and police abuse.
  - ◆ Services are provided on a drop-in basis every 4<sup>th</sup> Monday, from 10:00 – 12:00 pm, at MASC and Wednesday at MSC. Call for addresses.
  - ◆ Women’s clinic provides legal advice for women on issues that affect women such as government benefits, landlord/tenant issues, domestic violence and family law. Services are provided on the 4<sup>th</sup> Tuesday of every month, 10:30 am – 12:00 pm, at a Friendly Place located at 2298 San Pablo Ave., Oakland and on every third Thursday, 10:30 am – 12:00 pm at women’s Daytime Drop in Center, 2218 Acton St., Berkeley.
  - ◆ HAC is participating in a collaboration of agencies called BeACON (Benefits Assistance Counseling and Outreach Network) of Alameda County, whose goal is to counsel SSI/SSDI recipients about Social Security’s work incentive programs.
  - ◆ HAC is a City of Berkeley **Shelter Plus Care** provider and a certified application assistance center for Healthy Families medical insurance applications.

**Notes**

## HOPE HOSPICE, INC.

**6500 Dublin Blvd, Suite 100**

**Dublin, CA 94568**

**Phone(s):** (925) 829-8770 (office)  
(800) 735-2929 (toll free office; TDD)  
(925) 829-0868 (fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm;  
On-call Nurse available 24/7.

**Contact:** Helen Meier – Executive Director  
Mary Champlin RN, CHPN – Admin Coord.  
Karen Archer RN, CHPN – Clinical Coord.

**Area Served:** Alamo, Blackhawk, Castro Valley, Danville, Diablo,  
Dublin, Livermore, Pleasanton, San Ramon, & Sunol.

**Accessibility:** Wheelchair accessible/elevator/special  
parking

**Transportation:** WHEELS lines 3, 4 and 10 stop within 2 blocks.  
BART – Dublin/Pleasanton Station connects with  
WHEELS 3, 4 and 10.

**Languages:** American Sign Language & Interpreter.

**Fees:** No one denied hospice services or bereavement  
support because of inability to pay. Medi-Cal,  
Medicare and private insurance accepted.

**Eligibility Requirements:** For hospice care, terminally ill patient with  
a prognosis of 6 months or less.  
Bereavement support and resource library  
are open to the community.

**Application Procedure:** Request by family of terminally ill person with  
concurrence of physician or referral by physician. A  
one-on-one visit is required prior to entry into the  
Bereavement Program.

**Services:** Offers a comprehensive program of medical services and emotional support for the terminally ill and their families during  
the final six months of life as well as during the bereavement period. Services are provided in the patient's home by a  
team of professionals and trained volunteers, which include a doctor, nurse, social worker, home care volunteer and  
chaplain. Anyone experiencing the loss of a loved one may utilize the extensive bereavement program as well as the  
resource library for grief support.

### Notes

## HORIZON SERVICES, INC.

### Administration offices

**PO Box 4217**

**Hayward, CA 94540**

**Phone(s):** (510) 784-5865  
 (510) 653-7112 (TTY/TDD)  
 (510) 785-8485 (fax)  
 (408) 283-8555 (Horizon South)

**Hours:** Monday – Friday, 8:30 am – 4:30 pm

**Contact:** C Keith Lewis – Executive Director  
 Jan Markward – Operation Director

**Area Served:** Alameda County

**Accessibility:** Varies according to facilities. Please call.

**Transportation:** Varies according to facilities. Please call.

**Languages:** Spanish

**Fees:** Varies according to program. No one denied service because of inability to pay. Private insurance accepted.

**Eligibility Requirements:** Varies according to program.

**Application Procedure:** Apply by phone for specific program.

**Services:** Provides a full range of recovery, prevention and educational services to persons with alcohol or drug related problems or individuals who are affected by another's alcohol or drug abuse.

**Chrysalis** – offers a residential facility providing recovery and treatment for alcoholic women, age 18 or over, and their families. Program also offers job search assistance and recovery workshops and groups. Chrysalis is located at 3843-3845 Telegraph Ave. in Oakland for more information (510) 450-1190 (24-hours daily).

**Cronin House** – located in Hayward, offers a coed residential treatment for person with drug or alcohol related problems. The length of stay is 45 days. For more information call (510) 784-5874 (24 hours daily).

**Project Eden** – Provides a range of education and support services related to alcohol and drugs. Youth Services provides drug education and support groups in Hayward, San Lorenzo and Castro Valley schools. Lambda is a year-round program offering alcohol and drug education, self-esteem building, healthy life styles education and social activities and support groups to lesbians, gay, bisexual, transgender and questioning youth. For more information call (510) 247-8200 (hours vary/voice mail).

**Mandana Community Recovery Center** – offers a drop-in community recovery center that provides education, support services and information to individuals, families and the community at large regarding alcohol, drugs and other related problems. HIV/HEPC testing and education. Contact the agency for more information on events, workshops and support groups. The center is located at 3989 Howe St. in Oakland. For more information call (510) 585-9690 (Monday – Friday, 1:00 – 9:00 pm)

**Palm Avenue Detox** – offers a detoxification program for men and women in San Mateo. All residential programs are social models in concept to allow maximum peer and group interaction. For more information call (650) 513-6500 (24 hours daily).

**Community Prevention of Alcohol-Related Problems (COMMPRE)** – assists residents of Hayward, San Leandro and Castro Valley in organizing to define and find solutions to alcohol problems in their community. For more information call (510) 247-8207 (hours vary/voice mail).

### Notes

## HOUSING RIGHTS, INC.

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**PO Box 12895**  
**Berkeley, CA 94712**

**Phone(s):** (510) 548-8776 (Client intake)  
(510) 548-5805 (Fax)

**Hours:** Monday – Friday, 10:00 am – 2:00 pm (client intake),  
Monday – Thursday, 8:30 am – 4:30 pm and Friday,  
9:00 am – 2:00 pm (office hours)

**Contact:** Arlene Flowers – Program Director  
Wanda Remmers – Executive Director

**Area Served:** Berkeley, Emeryville, Piedmont, Albany, Concord,  
Emeryville, Piedmont, Antioch, Walnut Creek and  
Richmond for tenant landlord services and housing  
discrimination investigation.

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** Spanish

**Fees:** None

**Eligibility Requirements:** Residents of Albany, Antioch, Berkeley,  
Concord, Emeryville, Piedmont,  
Richmond & Walnut Creek.

**Application Procedure:** Walk in or apply by phone.

**Services:** Housing rights, Inc. provides assistance to individuals who have a suffered discrimination in housing or require landlord/tenant services. Services include eviction prevention, counseling on the law, investigation of complaints, information and referral, negotiations with landlords and attorney referrals as well as small claims court referrals. Written materials regarding fair housing services are available in Chinese, Hmong, Vietnamese and Spanish. Other offices are located at 360 Harbor Way, Richmond, 94802 and 2691 Monument Blvd, Concord.

### Notes

## HUMANISTIC ALTERNATIVES TO ADDICTION, RESEARCH AND TREATMENT (HAART)

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**10850 MacArthur Blvd**  
**Oakland, CA 94606**

**Phone(s):** (510) 875-2300 (Oakland office)  
(510) 727-9755 (Hayward fax)  
(510) 875-2310 (Oakland fax)  
(510) 727-9761 (Hayward fax)

**Hours:** Monday – Friday, 6:00 am – 2:00 pm and Saturday & Sunday, 7:30 – 10:30 am (Oakland);  
Monday – Friday, 6:00 am – 3:00 pm and Saturday & Sunday, 7:30 - 9:30 am (Hayward)

**Contact:** Carolyn Schuman MD – Medical Director  
Reda Sobky MD – Medical Director

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/ramp/special parking/restroom

**Transportation:** Call AC Transit for bus line(s). BART – Bay Fair Station.

**Languages:** Spanish

**Fees:** Vary according to service and site. Methadone maintenance \$340 per month. Methadone detoxification \$300 per episode. Medi-Cal accepted.

**Eligibility Requirements:** Must be 18 or over, or have parental consent.

**Application Procedure:** Phone office for information.

**Services:** Methadone Maintenance and Detoxification Program provides outpatient services for heroin users. AIDS education and free, anonymous HIV testing are also provided for clients in Oakland. A second office is located at 20094 Mission Blvd, Hayward, CA 94541, which provides services Monday, 6:00 am – 2:00 pm and Saturday and Sunday, 7:30 am – 10:00 am. Services include outpatient methadone maintenance to heroin users.

**Notes**

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## INTERNATIONAL INSTITUTE OF THE EAST BAY

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**449 15<sup>th</sup> St., # 303**  
**Oakland, CA 94610**

**Phone(s):** (510) 451-2846  
(510) 465-3392 (fax)

**Hours:** Monday – Friday, 9:00 am –5:00 pm

**Contact:**

**Area Served:** Alameda County, Contra Costa County

**Accessibility:** Wheelchair accessible with assistance (Oakland).

**Transportation:** Call AC Transit for bus line(s). BART – City Center and 19<sup>th</sup> Street Stations are within 3 blocks.

**Languages:** Spanish

**Fees:** Vary according to income. No one denied service because of inability to pay.

**Eligibility Requirements:** Low-income immigrant or refugee, resident of area served.

**Application Procedure:** Varies

**Services:** **International Institute of the East Bay** promotes the welfare of new comers to the United States, assisting them in pursuit of self-sufficiency and independence. Provides community education about immigrants and refugees, as well as legal services regarding immigration and reunification of families.

**Immigrants Legal Services** assists immigrants and refugees with family reunification, citizenship, battered spouse and child petitions, asylum and deportation/removal defense. Provides information and referral for persons with questions about immigration. Speakers are available for community groups.

Immigration Clinics are Tuesday, 11:00 am – 1:00 pm, and Thursday, 4:00 – 6:00 pm. Call extension # 301 for clinic schedules and directions.

**CalWORKS Program** offers immigrant families who meet the following criteria: children who are U.S. citizens, the family is eligible for TANF through the children, the mother is undocumented or on a conditional residency and also a victim of domestic violence. The CalWORKs program helps the mother become economically self-sufficient.

**Notes**

# KAISER PERMANENTE MEDICAL CENTER

## HAYWARD

## FREMONT

**27400 Hesperian Blvd.,  
Hayward, CA 94545**

**39400 Paseo Padre Parkway  
Fremont, CA 94538**

**Phone(s):** Operator: (510) 784-4000

**HIV Care:**

Hayward (510) 784-2766

Fremont (510) 248-3363

**HIV Testing:**

Hayward (510) 784-4531

Fremont (510) 248-3455

**Hours:** 9-5 M-F

24 hour emergency and telephone service

**Contact:** Melonee Dean, MS  
HIV Services Coordinator  
Kaiser Permanente  
Hayward/Fremont/Union City

**Area Served:** Alameda and Contra Costa County

**Accessibility:** Wheelchair accessible  
Elevator/handicapped parking/

**Transportation:** BART: South Hayward station (one mile from Hospital);  
transfer to AC Transit Bus #97

**Languages:** Interpreter  
Spanish/ASL/Cantonese and  
Mandarin  
Language Line

**Fees:** Vary according to service. Non-members billed for  
emergency treatment. Medi-Cal, Medicare, Kaiser Health  
Insurance accepted. No fee for ADAP/CAREHIPP.

**Eligibility Requirements:** Kaiser Health Plan member,  
non-members requiring  
emergency services

**Application Procedure:** Walk in or apply by telephone. Appointment may be  
necessary.

- Services:**
- Comprehensive primary HIV health care is provided within the facility's Infectious Disease department, as well as access to ongoing clinical trials for people with HIV/AIDS.
  - Confidential HIV antibody testing provided. Appointments: Hayward - 784-4531; Fremont - 248-3455.
  - HIV education and counseling for new patients, families and partners.
  - Safer sex and risk reduction counseling for patients and partners.
  - Benefits counseling provided, including ADAP and CAREHIPP enrollment, disability, Medi-Cal, Medi-Cal's Working Disabled 250% Program, Medicare Part D and Medicare Premium Payment Program.
  - Medication education and consultation, medication schedule, information on side effects and adverse reactions.
  - Psycho-social assessment for treatment planning and compliance, crisis intervention, supportive counseling and linkage with Kaiser and community resources, including mental health resources.
  - Healthy lifestyle counseling, including tobacco cessation, stress management and exercise.
  - Nutritional assessment and food safety education; diabetes and cholesterol nutrition education, strategies for coping with nausea, fatigue and diarrhea.

### Notes

## KAISER PERMANENTE MEDICAL CENTER - OAKLAND

**280 W MacArthur Blvd  
Oakland, CA 94611**

**Phone(s):** (510) 752-1000 (Operator)  
(510) 752-1190 (Adult Primary Care)  
(510) 752-7862 (HCON [HIV  
Consultation] Clinic)  
(510) 752-0121 (Chemical Dependency)  
(510) 752-6150 (Health Education)  
(510) 752-6305 (Social Services)  
(510) 752-7096 (HIV Testing Information)  
(510) 752-7016 (HIV Test Info. - Spanish)  
(510) 752-7143 (HIV Case Manager)  
(510) 752-7120 (Fax)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm  
(24 hour daily telephone)

**Contact:** David Aterburn – Medical Group Administrator  
Sylvia Barroso – Dir. Medical SWS  
Beverly Armstrong – HIV Health Educator  
Flo Raskin – Continuing Care Leader  
Nance Jones – Dir. Hospital Operations  
Gary Crangle – Assist. Medical Group Admin.

**Area Served:** Alameda County, primarily Berkeley, Oakland, San  
Leandro

**Accessibility:** Wheelchair  
accessible/elevator/ramp/special parking/  
restroom/information on tape or in  
Braille/Interpreter for the deaf available

**Transportation:** Call AC Transit for bus line(s). Shuttle available from  
BART – MacArthur Station.

**Languages:** Interpreter

**Fees:** Vary according to service. Non-members billed for  
emergency treatment. Medic-Cal, Medi-Cal, Medicare,  
Kaiser Health Insurance accepted. No fee for social  
services.

**Eligibility Requirements:** Kaiser Health Plan member, non-  
members requiring emergency services.  
12 years and up, for HIV testing.

**Application Procedure:** Walk in for emergency treatment.

**Services:** Kaiser provides general acute short-term inpatient care. Home health and hospice care are provided by specialized home care and hospice staff. Patients can be transferred to other Kaiser hospitals for specialized treatment. Hospitals are staffed by physician who has hospital privileges. The emergency room is open 24 hours daily and accepts patients who are not Kaiser Permanente Health Plan members. Outpatient services are available by appointment to health plan members.

**The Health Education Department** offers a variety of programs including classes on childbirth, weight management, free confidential HIV testing, breast examination, smoking cessation, stress management and HIV community educational programs. A HIV coordinator is available. Please contact Beverly Armstrong.

**The Chemical Dependency Program**, at 969 Broadway, Oakland, provides outpatient treatment, counseling and detoxification for members with substance abuse problems.

**The Social Services Department** provides counseling, case management, support groups and information and referral services for all Kaiser Health Plan members, including their families and significant others.

**The Department of Medicine** provides HIV specialty care and case management for HIV+ members.

**AIDS Drug Assistance Program (ADAP)** provides AIDS medication at no charge to residents of Alameda County, who have an income of less than \$50,000, are not Medi-Cal recipients and have a prescription from a doctor.

### Notes

## LA CHEIM ADULT BEHAVIORAL HEALTH SERVICES

**5263 Claremont Ave.**  
**Oakland , CA 94618**

**and**

**13201 San Pablo Ave.**  
**San Pablo, CA 94806**

**Phone(s):** (510) 596-8125 (Oakland)  
(510) 231-2300 (San Pablo)  
(510) 596-8352 (Oakland fax)  
(510) 237-6468 (San Pablo fax)  
(510) 231-2303 (Intakes)

**Hours:** Monday – Friday, 8:00 am – 5:00 pm (Oakland),  
Monday – Friday, 8:30 am – 5:00 pm (Berkeley)

**Contact:** Helga Kruse – Admin. Oakland  
David Beckerman PhD – Intake  
Coordinator, Berkeley & Oakland  
Ernst Valfer PhD – Program Director  
Gil Weisman MD – Medical Director

**Area Served:** Alameda County, Contra Costa County, Marin  
County & San Francisco County

**Accessibility:** Berkeley clinic is wheelchair accessible.

**Transportation:** Call AC Transit for bus line(s). Oakland, BART –  
Rockridge Station within 10 blocks. Berkeley, BART  
– North Berkeley clinic provides pick-up. Alternative  
transportation by van or Paratransit to and from the  
clinics is provided free of charge.

**Languages:** Spanish & German

**Fees:** Medi-Care, Medi-Cal and private insurance accepted.

**Eligibility Requirements:** Medicare and private insurance accepted.

**Application Procedure:** Apply by phone or mail.

- Services:**
- ♦ La Cheim provides a partial hospitalization program offering psychological and psychiatric services to individuals having serious and disabling mental health problems.
  - ♦ Provides services for five hours a day, five days a week, from 9:00 am – 2:30 pm.
  - ♦ Services include medication management, psychiatric case management, individual, family and group therapy, activity therapy, living skills training, health and nutrition education, stress reduction and relationship counseling.
  - ♦ Continuing outpatient services are arranged for graduates of the program.
  - ♦ Transportation to and from the clinic and hot meals are provided.
  - ♦ Support for HIV/AIDS patients.

**Notes**

## LA CLINICA DE LA RAZA, INC.

**1515 Fruitvale Ave.  
Oakland, CA 94601**

**Phone(s):** (510) 535-4000 (administration)  
 (510) 535-4189 (fax administration)  
 (510) 535-3650 (registration office)  
 (510) 535-2040 (fax registration)  
 (510) 535-4141 (**Family Optical-vision**)  
 (510) 535-6300 (**Clinica Alta Vista-youth**)  
 (510) 535-4019 (fax Clinica Alta Vista)  
 (510) 238-5400 (**San Antonio  
 Neighborhood Health Center**)  
 (510) 535-4200 (**Dental clinic**)  
 (510) 535-3319 (**Family Medicine-  
 primary care**)  
[www.laclinica.org](http://www.laclinica.org)

**Hours:** **Family Optical Hours:** Monday, Tuesday,  
 Wednesday & Friday, 8:30am-5:30pm; Thursday,  
 8:30am – 5:00pm; Saturday, 8:30am – 11:30am &  
 12:30pm – 3:30pm (By appointment only)  
**Clinica Alta Vista Hour:** Monday – Friday, 9:00am –  
 12:30pm, 1:30 – 5:30pm (Clinica Alta Vista)  
**San Antonio Hours:** Monday – Saturday, 9:00am –  
 5:30pm  
**Dental Clinic Hours:** Monday – Friday, 8:30am –  
 12:30pm & 1:30pm – 5:30pm Thursday, every three  
 weeks, 7:00pm – 10:00pm (By appointment only)  
**Family Medicine Hours:** Monday, Tuesday,  
 Thursday, Friday, 9:00am – 12:30pm & 1:30pm –  
 5:30pm; Wednesday, 9:00am – 11:30am & 1:30pm –  
 5:30pm; Saturday, 9:00am – 12:30pm (Urgent  
 Care/Same day appointment)

**Contact:** Jane C. Garcia – Executive Director

**Area Served:** Oakland, San Leandro

**Accessibility:** Wheelchair accessible/special  
 parking/restroom

**Transportation:** Call AC Transit for bus line(s).  
 BART – Fruitvale Station within 3 blocks.

**Languages:** On-site: Cantonese & Spanish  
 Translation services available on-site.

**Fees:** Fees vary according to income. Medi-Cal, Medicare,  
 Denti-Cal, private and military insurance accepted.

**Eligibility  
 Requirements:** None

**Application  
 Procedure:** Phone for registration dates.

**Services:**

- ♦ A comprehensive health center providing physical examinations, family planning, obstetrics and gynecology, pregnancy care and deliveries, well-baby care, immunizations, nutrition counseling, WIC program, mental health counseling, optometry, laboratory and X-rays, health counseling and education, continuing care for chronic illness, diagnosis and treatment of other illnesses and diseases.
- ♦ Dental service includes cleaning, x-rays, fillings, extractions and some orthodontic work.
- ♦ Oral health services are also available for those who are HIV+; please call 510-769-2248 for more information
- ♦ Provides family planning to teen (age 12 – 19), with special emphasis on Latino youth.
- ♦ Offers psychosocial screening, some psychotherapy, health education and outreach to schools.
- ♦ Provides confidential AIDS testing and case management services with emphasis on initial emotional support for clients. Offers AIDS education programs and information. Also provides free, anonymous HIV testing for anyone at Clinica Alta Vista, by appointment only.
- ♦ **AIDS Drug Assistance Program (ADAP)** – Provides AIDS medication at no charge to residents of Alameda County, who have an income of less than \$50,000, are not Medi-Cal recipients and have a prescription from a doctor.

**Notes**

# LA CLINICA DE LA RAZA, INC.

## MENTAL HEALTH DEPARTMENT

### CASA DEL SOL

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**1501 Fruitvale Ave**  
**Oakland, CA 94601**

**Phone(s):** (510) 535-6200  
(510) 535-4167 (fax)  
Spanish speakers may call (510) 535-4170,  
Monday – Friday, 1:00 pm – 2:00 pm.

**Hours:** Monday, Tuesday, Friday, 8:30 am – 5:30 pm,  
Wednesday & Thursday, 8:30am – 7:00 pm

**Contact:** Leslie Preston – Mental Health Director  
Alicia Diaz – Clinical Worker

**Area Served:** Alameda County, with exception of unincorporated areas.

**Accessibility:** Wheelchair accessible/special parking/restroom

**Transportation:** Call AC Transit for bus line(s).  
BART – Fruitvale Station within 3 blocks.

**Languages:** Portuguese & Spanish

**Fees:** Vary according to income. Medi-Cal and Medicare accepted.

**Eligibility Requirements:** Vary according to service.

**Application Procedure:** Apply by calling centralized intake service, ACCESS at (800) 491-9099, or call (510) 535-6200 Monday – Friday, 1:00 – 2:00 pm.

- Services:**
- ◆ La Clinica De La Raza provides bilingual (Spanish) and bicultural mental health services.
  - ◆ Programs include child abuse, domestic violence, adolescent, elder, individual, couple, family and group counseling.
  - ◆ Psychological counseling is available to individuals who are HIV+ or have AIDS.
  - ◆ Conducts domestic violence support groups in Spanish for women who have been or are currently in an abusive situation.
  - ◆ Holds Spanish speaking parent training group.
  - ◆ Provides psychiatric medication monitoring and evaluation. Consultation, education and information services are also offered.
  - ◆ La Clinica is part of a collaborative with the Spanish Speaking Unity Council that works with CalWORKs participants.

**Notes**

## LA FAMILIA COUNSELING SERVICE

**26081 Mocine Ave  
Hayward, CA 94544**

**Phone(s):** (510) 881-5921  
(510) 782-2947 (Family Resource Center)  
(800) 491-9099 (ACCESS program)  
(510) 881-5925 (fax)  
Website: [www.lafamiliausa.org](http://www.lafamiliausa.org)  
E-mail: [lefes200@aol.com](mailto:lefes200@aol.com)

**Hours:** Monday – Thursday, 8:30 am – 8:00 pm;  
Friday, 9:00 am – 5:00 pm;  
Monday – Friday, 8:30 – 5:00 pm (ACCESS Program)

**Contact:** Hector Mendez LCSW – Executive Director

**Area Served:** Castro Valley, Hayward, Fremont, San Leandro, San Lorenzo, Union city

**Accessibility:** Wheelchair accessible/restroom

**Transportation:** Call AC Transit for bus line(s). BART – South Hayward Station connects with AC Transit.

**Languages:** French & Spanish

**Fees:** Vary according to income. Private insurance accepted. Medi-Cal accepted for persons less than 18 years of age and all mental health services. No one denied service because of inability to pay.

**Eligibility Requirements:** Age 9 –17 for Children’s Day Treatment

**Application Procedure:** Walk-ins, Monday – Friday, 9:30 am – 12:00 pm. Medi-Cal or uninsured apply by calling centralized intake service, ACCESS, at (800) 491-9099.

**Services:** La Familia Counseling Service provides, bicultural counseling, case management, youth leadership development, English classes and children’s day treatment services. Provides individual, couples, family and group counseling, brief structural family therapy, support services, advocacy and referrals to community services such as churches that have food. Focuses on family strengthening. Case management service for developmentally disabled are contracted through the Regional Center of the East Bay.

**Hijos Del Sol (Youth of Sun)** – offers youth intervention and prevention services through individual and group support provided at schools. Issues addressed include AIDS prevention, problems with school, drugs, low motivation or self-esteem, conflicts in values and acculturation difficulties.

**Children’s Day Treatment** – is located at 2560 Darwin St., Hayward. Works with severely emotionally disordered children, age 9 –17, utilizing therapeutic and medical approaches. The goal is to mainstream children into the regular school system and reduce out of home placement.

**Family Support Network – Family Resource Center** – A partner in the South Hayward neighborhood collaborative, is located across from Weekes Park at West Minster Hills Presbyterian Church, 27287 Patrick Avenue, Hayward (510) 782-2947. The following services are available: Clothing Closet (Monday, Wednesday, Friday, 10:00 am – 12:00 pm), Parent Drop-in Center, Food Resources (SHARE program, Schafer Community Garden). Family Advocates, Economics Development, Safety (partnership with Hayward Police Department) and Youth Development. Provides consultation on multicultural issues in the interest of increasing and enhancing professional expertise among those serving Latinos.

### Notes

## LARKIN STREET YOUTH CENTER

**1138 Sutter St.  
San Francisco, CA 94109**

**Phone(s):** (415) 673-0911  
[www.LarkinStreetYouth.org](http://www.LarkinStreetYouth.org)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Sherilyn Adams – Executive Director

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County, & Santa Clara County.

**Accessibility:** Varies According to location.

**Transportation:** MUNI lines 2, 3, 4, 19, 47 & 49 stop with 1 block.

**Languages:** Spanish

**Fees:** N/A

**Eligibility Requirements:** Youth (age 12–24)

**Application Procedure:** Walk in or apply by phone.

- Services:**
- ♦ Larkin Street Youth Center – Provides a continuum of services to homeless and runaway youth by providing outreach services that locate and assist youth on the streets.
  - ♦ A drop-in center offers access to food, showers and counseling as well as a wide range of recreational and therapeutic activities in a safe and drug-free environment.
  - ♦ Other services include a medical clinic providing free, comprehensive care and confidential HIV testing, counseling and treatment, referrals and educational materials.
  - ♦ Also a fully accredited school on site, staffed by the San Francisco Unified School District, offering classes for credit, individualized strategies to assist them in moving beyond the streets. A case management program provides long-term assistance and works with youth to develop individualized strategies to assist them in moving beyond the streets.
  - ♦ A foster care program, fully licensed by the State, which recruits and certifies foster homes and provides culturally appropriate placement opportunities for youth. Also an 18 month transitional housing program that includes education, career counseling and life skills development.
  - ♦ Provides youth adults who are living with HIV/AIDS with medical care, housing and psychosocial support services.
  - ♦ Offers an assisted care licensed residential care program for youth with HIV/AIDS. HIV testing available on-site.
  - ♦ Provides employment services including a day labor program, employment case coordination, job readiness certification and job placement. Also provides computer training, GED preparation, English as a Second Language (ESL) classes, basic life skills training and post-placement support to ensure job retention.

### Notes

## LATINO COMMISSION ON ALCOHOL & DRUG ABUSE

**1319 Fruitvale Ave  
Oakland, CA 94601**

**Phone(s):** (510) 535-2303 (administration)  
(510) 536-4760 (Si Se Puede)  
(510) 536-4764 (Mujeres con Esperanza)  
(510) 532-5995 (Centro de Juventud)  
(510) 419-1040 (El Chante)

**Hours:** Monday – Friday, 9:00 am – 5:00 pm

**Contact:** Maria Verdugo-Oakes – Executive Director  
Luis Libram - El Chante  
Mariam Ospina – Si Se Puede  
Marco Azucema – Centro de Juventud

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line. BART – Fruitvale Station within 2 blocks.

**Languages:** Spanish

**Fees:** Vary according to income, need and service. Counseling: \$1 - \$5 per week. El Chante: 50% of income up to a maximum of \$37.37 per day for GA recipients. Youth Program: \$20 annual membership fee.

**Eligibility Requirements:** Si Se Puede: male with alcohol or drug problem. El Chante: male, age 18 – 64, with alcohol or drug problem. Mujeres con Esperanza: woman with drug or alcohol problem or concerned family members. All adults must have a TB test. Centro de Juventud: youth, age 6 – 19.

**Application Procedure:** Walk in or apply by phone.

**Services:** Latino Commission provides prevention and treatment services for alcohol and drug abuse in the Latino community. Offers a men’s drop-in program (Si Se Puede), a men’s residential program (El Chante), a women’s drop-in program (Mujeres Con Esperanza) and a youth program (Centro de Juventud).  
**Si Se Puede (You Can Do It)** – provides alcohol and drug prevention education and recovery services for men and their families experiencing problems with substance abuse. Offers individual and group counseling and referrals for other services. Also offers HIV/AIDS education and free, anonymous HIV testing. Located at 3315 International Blvd, Oakland, 94601. Si Se Puede fax number is (510) 536-6130.  
**El Chante** – is an 18-bed, licensed, peer-group-oriented, alcohol recovery home providing meals and structured counseling services in a supportive, non-drinking environment. It is geared to Spanish-speaking men, age 18 – 64. The program requires a six-month residency and consists of four phases.  
**Mujeres Con Esperanza (women with Hope)** – provides individual and group counseling, comprehensive referral services, support groups and other services for women facing issues of domestic violence drug or alcohol abuse or the judicial system. Women’s Services Enhancement Program provides additional services in both English and Spanish to pregnant, post-partum or parenting women in recovery. Located at 1350 Fruitvale, Oakland, 94601. Mujeres Con Esperanza fax number (510) 536-4766.  
**Centro De Juventud** – provides supervised social, recreational, educational and alternative activities for youth, age 7 –18. Also offers drug prevention and treatment services to youth and their families and, upon request, presentation to the community. Located at 3209 Galindo Street, Oakland, 94601.  
**Primavera** – youth treatment facilities for ages 12 – 18 using drugs in and alcohol. For more information call (510) 436-4330.

**Notes**

## LIFELONG MEDICAL CARE

### BERKELEY PRIMARY CARE (BPC)

**PO Box 11247**  
**Berkeley, CA 94712**

**Phone(s):** (510) 204-4666 (appointments)  
(510) 204-4835 (acupuncture clinic)  
(510) 981-4100 (administration)  
(510) 981-4191 (fax)  
Website: [www.lifelongmedical.org](http://www.lifelongmedical.org)

**Hours:** BPC clinic hours:  
Monday – Friday 8:30 – 12:00 and 1:00 – 5:00.  
ACCESS (HIV Services) hours by appointment:  
Monday 8:30 – 12:00, Thursday 1:00 – 5:00, and  
Friday 8:30 – 12:00  
ACCESS (HIV Services) drop in clinic:  
Friday 2:00 – 4:00  
Full body acupuncture(HIV patients only) by  
appointment:  
Monday and Thursday 2:00 – 4:00  
Auricular (ear) acupuncture drop in clinic (for chemical  
dependency and mental health symptoms):  
Monday – Friday 8:30 – 11:00

**Contact:** Melissa Schoen – Chief Operating Officer  
Marty Lynch – Executive Director

**Area Served:** Alameda and Contra Costa County

**Accessibility:** N/A

**Transportation:** N/A

**Languages:** On-site: Spanish  
Translation services available on-site.  
Telephone translation services available  
(100+ languages)

**Fees:** Varies according to income and family size.  
Medi-Cal, Medicare, private insurance accepted.

**Eligibility Requirements:** None

**Application Procedure:** Appointment necessary.

**Services:**

- ♦ Offers primary care, perinatal care, pediatrics, gynecological services, HIV testing, acupuncture detoxification and psychosocial services.
- ♦ **Primary Care Program** – offers diagnosis and treatment for acute and chronic illness, physicals, pediatric care, including exams and immunizations, treatment for minor injuries, treatment for HIV disease and nutritional counseling.
- ♦ **Oral health services** are also available for those who are HIV+; please call 510-769-2248 for more information
- ♦ **Perinatal Care Program** – offers prenatal care by Certified Nurse Midwives and delivery at Alta Bates Hospital. Services include health education classes, psycho-social support, nutritional counseling, case management and acupuncture.
- ♦ **Young Adults Primary Care** – provides primary medical care, family planning services and prenatal clinic, acupuncture detoxification program and HIV treatment including case management and nutrition counseling.

**Notes**

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## LIGHTHOUSE COMMUNITY CENTER

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**1217 A St**  
**PO Box 447**  
**Hayward, CA 94541**

**Phone(s):** (510) 881-8167  
(510) 881-8173 (fax)  
Website: [www.lchayward.org](http://www.lchayward.org)

**Hours:** Please call

**Contact:** Patricia Kevena Fili, Executive Director  
[patriciakevenafili@lighthousecommunitycenter.org](mailto:patriciakevenafili@lighthousecommunitycenter.org)

**Area Served:** Southern Alameda County

**Accessibility:** Wheelchair/restroom/special parking

**Transportation:** Call AC Transit for bus line(s).  
BART – Hayward Station within 7 blocks.

**Languages:** English only.

**Fees:** None

**Eligibility Requirements:** Lesbian, Gay, Bisexual, Transgender, Intersex and Questioning People of all ages and our allies

**Application Procedure:** Walk in or call for appointment.

**Services:** The mission of the Lighthouse Community Center (LCC) is to serve the Lesbian, Gay, Bisexual, Transgender, Intersex and Questioning (LGBTIQ) Community and Allies in Southern Alameda County. We are a Resource Center and catalyst for community building, providing communication, education, support and social activities and programs in a safe and substance-free environment.

- ◆ The Lighthouse Community Center provides an alcohol and drug free site for LGBTQ people of all ages.
- ◆ The Center offers many support services on a regular basis; Men's Group, Narcotic Anonymous, two youth groups, Women's Group and a PFLAG (Parents, Families & Friends of Lesbians & Gays) meeting.
- ◆ Every Thursday, from 4:00 to 6:00 pm, there is drop-in, free Anonymous HIV Antibody testing provided by the Tri-City Health Center.
- ◆ The Center is open to LBGTQ educational and recreational activities as space and time permit.
- ◆ Contact the Center for our activities schedule or visit our website.

### Notes

## LIVERMORE HOUSING AUTHORITY

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**3203 Leahy Way**  
**Livermore, CA 94550**

**Phone(s):** (925) 447-3600 (public housing)  
(925) 447-0288 (Section 8 housing)  
(925) 447-0942 (fax)

**Hours:** Monday – Friday, 8:30 am – 4:30 pm

**Contact:** Jon Hovey – Executive Director  
Louise Jaramillo – Assistant Director

**Area Served:** Alameda County, Contra Costa County, Marin County, San Francisco County, San Mateo County, Santa Clara County. Priority given to Livermore residents.

**Accessibility:** Wheelchair accessible

**Transportation:** WHEELS line 10, 16V and BART Express stop within 2 blocks.

**Languages:** Spanish

**Fees:** None

**Eligibility Requirements:** Low-income, very low-income.

**Application Procedure:** Waiting lists open and close as needed.

**Services:** Livermore Housing Authority offers conventional low-cost public housing and Section 8 subsidized housing vouchers to low-income persons in Livermore. Serves low-income families, senior citizens, age 62 or over and disabled persons. Rental fee is 30% of the household's income. Waiting time is one to ten years for individuals currently on the waiting list.

### Notes

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## MANDANA COMMUNITY RECOVERY CENTER

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**3989 Howe St**  
**Oakland, CA 94611**

**Phone(s):** (510) 595-9690  
(510) 595-9663 (fax)

**Hours:** Monday – Friday, 1:00 – 9:00 pm

**Contact:** Gwen Ferro - Director

**Area Served:** Alameda County, primarily North Oakland, Piedmont, Montclair, Berkeley.

**Accessibility:** Wheelchair accessible

**Transportation:** Call AC Transit for bus line(s).

**Languages:** English only.

**Fees:** \$3 for some Center activities or no fee.

**Eligibility Requirements:** Request that individual be 24 hours alcohol and drug free while participating in center activities.

**Application Procedure:** Walk in.

**Services:**

- ◆ A drop-in community recovery center that provides education, support services and information to individuals, families and the community at large regarding alcohol, drugs and other related problems.
- ◆ Provides referrals for recovery-related services.
- ◆ The Center provides education sessions, workshops, social events and meetings of many self-help programs including Sex and Love Addicts, Lifering, Alcoholics Anonymous, Narcotics Anonymous, Al-Anon, Marijuana anonymous, Co-Dependent Anonymous (CODS) and Overeaters Anonymous.
- ◆ Also holds a variety of peer support group meeting such as Adult Children of Alcoholics. Scheduled meetings, workshops and special events are held.
- ◆ Offers HIV education and free, anonymous HIV testing and a Hepatitis C support group.
- ◆ Contact agency for complete listing and schedule of events, workshops and supports groups.
- ◆ Books and tapes about recovery are available for members through the lending library.
- ◆ Provides community outreach and education with a focus on providing new tools for members through the lending library.
- ◆ Provides community outreach and education with a focus on providing new tools for living and relating without alcohol and other drugs.
- ◆ Entrance to building is on 40<sup>th</sup> Street Way.

**Notes**

## NATIONAL NATIVE AMERICAN AIDS PREVENTION CENTER (NNAAPC)

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**720 S. Colorado Blvd., Suite 650-S**  
**Denver, CO 80246**

**Phone(s):** (720) 382-2244  
(720) 382-2248 (fax)  
Website: [www.nnaapc.org](http://www.nnaapc.org)

**Hours:** Monday – Friday, 8:00 am – 5:00 pm

**Contact:** Warren Jimenez – Executive Director

**Area Served:** Nationwide

**Accessibility:**

**Transportation:** N/A

**Languages:** English only

**Fees:** None

**Eligibility Requirements:** Serving and/or working with Native American populations

**Application Procedure:** Apply by phone with a Capacity Building Assistance (CBA) request.

**Services:**

- ◆ Offers a variety of programs to promote education about HIV/AIDS and supports HIV prevention efforts in the Native American community
- ◆ Provides capacity building assistance for organizational development
- ◆ A national clearinghouse for Native American-targeted AIDS health education materials, literature and speakers on HIV/AIDS
- ◆ Technical assistance prevention training is available to tribes or organizations serving Native American populations
- ◆ Provides reference materials, statistics and newsletters via NNAAPC's website.

**Notes**

## NATIVE AMERICAN HEALTH CENTER

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**3124 International Blvd., # 305**

**Oakland, CA 94601**

**Phone(s):** (510) 535-4400  
(510) 533-8474 (fax)  
(510) 535-4400 ext. 257 (HIV testing)  
[www.nativehealth.org](http://www.nativehealth.org)

**Hours:** M – F; 9:00 am – 5:00 pm

**Contact:** Central Registration Staff  
Maya Havener - HIV Testing  
Coordinator/CPHW

**Area Served:** Alameda County

**Accessibility:** Wheelchair accessible/elevator

**Transportation:** AC Transit Lines 1 and 1R are ½ block away.  
Fruitvale BART Station is 3 blocks away.

**Languages:** English only

**Fees:** Based upon income

**Eligibility Requirements:** Alameda County resident

**Application Procedure:** Contact Central Registration Department for initial appointment.

**Services:** General Dentistry  
Comprehensive Medical Care  
Mental Health Services  
Woman Infants and Children (WIC) program  
Nutrition and Fitness  
Youth Services  
Oral health services are also available for those who are HIV+; please call 510-769-2248 for more information  
HIV counseling and testing is available for Center clients.

### Notes

## NEEDLE EXCHANGE EMERGENCY DISTRIBUTION (NEED)

c/o 1442-A Walnut Street #221  
Berkeley, CA 94709

<b>Phone(s):</b>	(510) 678-8563 (Messages only) Website: <a href="http://www.berkeleyneed.org">www.berkeleyneed.org</a>	<b>Hours:</b>	Sunday 6:00 – 8:00 pm; Tuesday 4:00 – 6:00 pm and Thursday 6:00 – 8:00 pm.
<b>Contact:</b>	N/A	<b>Area Served:</b>	Berkeley
<b>Accessibility:</b>	Wheelchair accessible	<b>Transportation:</b>	Call AC Transit for bus line(s).
<b>Languages:</b>	N/A	<b>Fees:</b>	None
<b>Eligibility Requirements:</b>	Any and all in need.	<b>Application Procedure:</b>	None

**Services:**

NEED's central function is to make sure that a steady supply of clean syringes is made available to any and all in need, with the goal being to reduce the spread of HIV and Hepatitis C commonly associated with sharing used syringes. We offer practical and effective services to people who have few options when seeking health care.

◆ **Needle Exchange:** We run three needle exchange/distribution sites in Berkeley per week: Sunday 6:00 – 8:00 pm, Tuesday 4:00 – 6:00 pm, and Thursday 6:00 - 8:00 pm.

◆ **Harm Reduction Supplies:** At NEED's three sites, you'll find an ample supply of the following: syringes (all gauges), cotton, cookers, ties, biohazard buckets, alcohol pads. Additionally, we have pipes, screens, and brillo pads for safer crack use.

◆ **Wound Care:** Trained community health workers provide wound and abscess care at site on Thursdays.

◆ **Overdose Prevention:** Preventing an overdose is essential knowledge for anyone using injection drugs. We aim to educate users and staff alike on the basics of overdose prevention, including the use of naloxone to reverse the effect of an opiate.

◆ **Food:** At our Thursday site, we provide fruits, vegetables, juices and sandwiches for exchange participants and community members.

◆ **Information & Referrals:** At each site we have available information on a variety of providers offering services pertinent to exchange users and community members, including HIV/AIDS testing and prevention, STD testing and education.

◆ **Informational Flyers** available are:

[Medical Interactions with Street Drugs](#)

[Survival Tips for Living on the Streets](#)

[Opiate Overdose: Things to Do](#)

[Tricks of the Trade](#)

[Getting Off Right](#)

Written by Julia Klems

Produced by the Chai Project (New Brunswick, NJ)

Things to do in recognizing/responding to an opiate/heroin overdose using naloxone.

Health and safety information for sex workers

A plain-speaking, unbiased how-to survival guide for injection drug users (Produced by Harm Reduction Coalition)

**Notes**